



Health & Environmental Services Department

Review of HRC Staffing & Shift Patterns

Waste Management Services

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1. Introduction and background

1.1 Purpose of Review

In December 2009 the Council approved the permanent closure of Clara Street Civic Amenity Site (CAS). The purpose of this review is:

1. to investigate staffing levels at the Household Recycling Centres (HRC's) to accommodate the re-deployment of existing staff (two Recycling Supervisors and four Recycling Operatives) from Clara Street CAS once it is closed, and
2. to review the current shift patterns employed at the HRC's and CAS.

In conducting this review Business Improvement (BIS) will assist management from the Waste Management Service in their consultations with the trade unions regarding the potential redeployment of staff and implementation of new shift patterns.

1.2 Approval

The Head of Waste Management requested the Health & Environmental Services Committee, 4 November 2009, to approve the permanent closure of the Clara Street CAS. The Committee was also requested to approve the commissioning of BIS to conduct a review of staffing levels and shift patterns at the HRC's and to agree the continuation of consultation with the trade unions and the development of a suitable communications campaign. These requests were adopted by committee and ratified by Council on 1 December 2009. On 9 December 2009, the Head of Waste Management, as part of the councils Vacancy Control Process, requested that BIS conduct a review of staffing levels and shift patterns. This request was subsequently approved by the Chief Officer's Management Team (COMT). BIS commenced this review in February 2010 following initial meetings with Waste Management senior management.

1.3 Background information

To ensure compliance with forthcoming European Directives and the Northern Ireland Waste Management Strategy, Clara Street CAS would require extensive development. An initial phase of development at Clara Street was completed in 2006 when £70,000 was spent on new equipment and minor works.

1. Introduction and background (contd)

The next phase of Clara Streets development was still at the feasibility stage and was included in the current Capital Programme as a “Project Not Yet Committed”. As part of the Council’s new “Gates Review” process, KPMG consultants carried out an economic appraisal of the options open to the council to assess the business case and value for money for each. KPMG assessed the following three options;

1. Do nothing – maintain Clara Street CAS
2. Upgrade Clara Street CAS to a HRC
3. Close Clara Street CAS

The appraisal considered the costs / benefits associated with each option and KPMG recommended Option 3. In light of the economic appraisal, Waste Management has considered that the most appropriate course of action and their preferred option would be to close the Clara Street CAS and cease to accept waste from 1 April 2010.

This review is also set within the context of the council’s Improvement and Efficiency Agenda and also follows the principles of “providing value for money and improving services” through developing and improving services as indicated in the 2008-2011 Corporate Plan. It is anticipated that the review of staffing levels and shift patterns will produce efficiencies and improve services for users at the HRC’s and CAS.

1.4 Methodology

One objective of this review is to conduct a high level investigation of the staffing levels at the HRC’s and the potential for the re-deployment of existing staff from Clara Street CAS to the other HRC’s to avoid redundancies if possible. Other objectives of the review were to revise the current shift patterns employed at the HRC’s and CAS to reduce overtime and produce operational efficiencies and improvements.

The approach undertaken for this review was as follows:

- Project Initiation – initial meetings/discussions were held with Head of Service for Waste Management, the Waste Manager (Education, Contracts & Operations) and the Waste Officer (Contracts & Operations) to agree the terms of reference for the review, the Business Improvement Section’s approach and to obtain any relevant information.

1. Introduction and background (contd)

- Information gathering: Further meetings/discussions were held with the following staff to obtain more detailed information in relation to the review:
 - Head of Waste Management
 - Waste Manager (Education, Contracts & Operations)
 - Waste Officer (Contracts & Operations)
 - Divisional Manager (Business Support)
 - Staff from Financial Services Section

- Benchmarking: BIS collected information regarding the opening hours and services provided by other Councils within the ARC 21 group and throughout Northern Ireland. In addition, the recycling figures for other councils were also obtained to provide a comprehensive comparison analysis.

- Analysis: Information obtained for the review has been analysed and the findings, options, and recommendations are included in this report.

- Reporting: Draft and final reports have been prepared. These include:-
 - ⇒ Current Situation – description of the current staffing arrangements for the HRC's and CAS, information regarding their opening hours and the shift patterns currently worked by staff working in and managing the sites.
 - ⇒ Analysis: detailed examination of the current situation, analysing issues and developing business cases, options and proposed recommendations.
 - ⇒ Recommendations: summary of the proposed staffing and operational recommendations developed with the analysis.

 - ⇒ Financial Implications: summary of the financial implications of the recommendations.

 - ⇒ Human Resource Implications.

 - ⇒ Appendices.

1. Introduction and background (contd)

- ⇒ Consultation: BIS have consulted with management, Human Resources staff, Trade Union Co-ordinators, the recycling staffs trade union representatives and Waste Management staff throughout the review.
- ⇒ Business Improvement has also examined previous reports prepared for Waste Management to obtain details of current operational requirements and establishment levels.

1.5 Current situation

Recycling Facilities and Staffing Levels

At present there are four HRC's in operation within Belfast. These facilities are Alexandra Park Avenue in the north of the city, Blackstaff Way in the west, Palmerston Road in the east and Ormeau (Park Road) in the south. There are also three CAS in operation, Clara Street in the east, Agnes Street in the north and Springfield Avenue in the west. At each of the facilities the staffing levels within the current establishment are as indicated in Table 1.

Operations and Shift Patterns

At present the opening hours at the HRC's and CAS are as follows:

Winter Period – October to March

| | |
|-----------------|-------------------|
| Saturday | 8.00am to 5.00pm |
| Sunday | 12.00pm to 5.00pm |
| Monday – Friday | 8.00am to 5.00pm |

Summer Period – April to September

| | |
|-----------------|-------------------|
| Saturday | 8.00am to 5.00pm |
| Sunday | 12.00pm to 5.00pm |
| Monday – Friday | 8.00am to 8.00pm |

At each site, two shifts are in operation on a daily basis which ensures there is staff to cover all site opening times. Shift patterns are required for the winter and summer periods as the opening hours are different for each period. Different shift patterns are also required for the different posts working at the HRC's and CAS.

1. Introduction and background (contd)

| <u>HRC</u> | <u>Post</u> | <u>Establishment</u> | <u>Current Grade</u> |
|---------------------------|-------------------------|----------------------|----------------------|
| Palmerston Rd HRC | Area Recycling Officer | 1 | SO 2 |
| | Recycling Supervisor | 2 | Sc6 |
| | Recycling Operative | 6 | Sc4 |
| | Recycling Operative P/T | 4 | Sc 4 |
| Ormeau HRC | Area Recycling Officer | 1 | SO 2 |
| | Recycling Supervisor | 2 | Sc6 |
| | Recycling Operative | 6 | Sc4 |
| | Recycling Operative P/T | 4 | Sc 4 |
| Blackstaff Way HRC | Area Recycling Officer | 1 | SO 2 |
| | Recycling Supervisor | 2 | Sc6 |
| | Recycling Operative | 4 | Sc4 |
| | Recycling Operative P/T | 4 | Sc 4 |
| Alexandra Park Ave HRC | Area Recycling Officer | 1 | SO 2 |
| | Recycling Supervisor | 2 | Sc6 |
| | Recycling Operative | 4 | Sc4 |
| | Recycling Operative P/T | 4 | Sc 4 |
| Clara Street CAS | Recycling Supervisor | 2 | Sc6 |
| | Recycling Operative | 4 | Sc4 |
| Agnes Street CAS | Recycling Operative | 4 | Sc4 |
| Springfield Avenue CAS | Recycling Operative | 4 | Sc4 |
| | TOTAL | 62 | |

Table 1

Shift patterns are required for the Area Recycling Officers, the Recycling Supervisors/Recycling Operatives and for the part-time Recycling Operatives (See Appendix 1 for the current shift patterns).

1. Introduction and background (contd)

The Area Recycling Officers are responsible for the day to day operational management of the HRC's and CAS including the deployment and supervision of site personnel to ensure best value service. These posts are also responsible for driving the improvement of recycling rates through the provision of excellent facilities, advanced customer care and the promotion and education of recycling and better segregation of wastes.

The Recycling Supervisors are responsible for the day to day operation of the HRC's, acting as primary key holders and supervising Recycling Operatives on a day to day basis. These posts are also responsible for the implementation of the council's policies and procedures and for ensuring the provision of a high quality customer focused service.

The Recycling Operatives are responsible for undertaking duties associated with the operation of a recycling centre, usually as part of a small team.

2. Findings

2.1 Findings from best practice

This section of the report summarises the key findings and considerations emerging from the research and consultation, set within the context of the objectives of this review.

2.2 Findings from information gathering and consultation

Reference material has been considered including information obtained from previous reports and reviews of Waste Management Services.

Strategic and future considerations

The Waste Management Service is currently investigating the development of a further HRC at the former “Mackie’s” site on the Springfield Road. At the September 2006 Health and Environmental Services Committee the Director informed Members that the need for an additional recycling centre in the West and North of the City had been identified and suitable financial provision made in the Capital Programme.

The Waste Management Service had been working closely with the Council's Development Department to identify suitable sites in this area. They indicated that a large site had now been identified on the Springfield Road which was to be developed for various commercial usages. The site was owned by the Department for Social Development, which, in conjunction with the Belfast Regeneration Office was preparing a master-plan for the lands at this location. The Director reported that, in the light of initial discussions with the Belfast Regeneration Office, it would appear that the development of a recycling centre at this location was possible and, in principle, lands could transfer to the Council for the purpose of establishing an HRC. However, no firm commitment could be given until the master-plan had been completed. In August 2006, a team of consultants, led by white Young Green, were appointed to undertake a master-planning exercise for the site to assess its development potential and to produce a series of materplan options. Three concept options were developed for the Springvale Site, each integrating a balanced mix of appropriate uses for the site. It is important to note that the development of an HRC on the site was an integral part of each option.

2. Findings (contd)

Accordingly, the Director sought the Committee's approval to express an interest with the Department for Social Development in the location of a household recycling centre at the former Mackie's site on the Springfield Road. The Committee granted the authority sought. To date the council have been in discussions with the Belfast Regeneration Office and as part of the Review of Public Administration it is likely that the "Springvale Site" will be transferred to the council. It is estimated at this stage, with the time taken to get the appropriate planning permission and time for construction that the new recycling centre will not be in place until at least 2013.

In 2001, new legislation was introduced within the UK, the Landfill Directive. The aim of the Landfill Directive was to reduce the pollution from landfill waste that can impact on surface water, groundwater, soil, air and ultimately impact greatly on climate change. The diversion of biodegradable municipal waste from landfill is a key objective of the Landfill Directive. For Northern Ireland, as with the rest of the UK the targets are to reduce the amount of biodegradable municipal waste sent to landfill to 75% of 1995 levels by 2010, to 50% of 1995 levels by 2013 and to 35% of 1995 levels by 2020. The Waste Management Service is working to implement an Arc 21 plan to address the Landfill Directive and meet the imposed targets.

The household recycling & composting rate for Belfast (2009 - 2010) was 26.6%. The Northern Ireland Environment Agency recommendation is that this rate should be at 35% by 2009/10. The EU Waste Framework Directive stipulates a level of 50% by 2020. All councils within the ARC 21 sub-regional waste groups must achieve this level. Recently, the NI Minister for the Environment stated that he aimed to consider whether the 2020 recycling targets were challenging enough and should these be increase to somewhere around 60-70 %. The EU Waste Framework Directive is being transposed into NI legislation in 2010 and two documents have been issued recently by the DOE for consultation. These are likely to introduce further landfill bans and changes to the definition.

As part of the council's corporate objectives, values and strategic themes, the Waste Management Service is driving forward new initiatives to deliver improvements in household recycling & composting, to provide more and improved recycling facilities and to promote and educate the ratepayers and visitors to Belfast.

2. Findings (contd)

This demonstrates that the council is committed to taking better care of Belfast's environment, to provide a cleaner, greener, healthier city now and for the future (as documented in the corporate Value Creation Map).

Staffing Levels at HRC's and their Operational Implications

At present, as illustrated in Table 1 (Section 1.5), two Recycling Supervisors and four Recycling Operatives are based at Clara Street CAS. As previously stated the purpose of this review is to conduct a high level investigation of the staffing levels at the HRC's and examine the potential for the re-deployment of existing staff from Clara Street CAS on its closure to the other HRC's to avoid redundancies if possible. Palmerston Road HRC and Ormeau HRC are staffed with one Recycling Supervisor and three Recycling Operatives per shift. Blackstaff Way HRC and Alexandra Park Avenue HRC are staffed with one Recycling Supervisor and two Recycling Operatives per shift. When the shifts overlap at the sites the staffing level doubles.

In assessing the potential for redeployment of staff from Clara Street CAS to the HRC's BIS obtained and assessed the following data from the Waste Management Service:-

- The public usage of each site (the hourly vehicular usage)
- The total weight of recycled/composted and residual waste handled at each site and the recycling rates.
- The recycling facilities at each site provided for public use.
- The relative size of each HRC.

Table 2 below, is a summary of the recycled/composted materials and residual materials handled at the HRC's and CAS for the period October '08 to September '09 (see Appendix 2 for the monthly recycling figures).

2. Findings (contd)

| Alexandra Park Ave HRC | Annual Tonnage |
|-----------------------------------|-----------------------|
| Total Recycled Waste | 3235 |
| Residual Waste | 1946 |
| Total Waste Arising | 5181 |
| % Recycled & Composted | 62% |
| Blackstaff Way HRC | Annual Tonnage |
| Total Recycled Waste | 2739 |
| Residual Waste | 2549 |
| Total Waste Arising | 5287 |
| % Recycled & Composted | 52% |
| Palmerston Road HRC | Annual Tonnage |
| Total Recycled Waste | 3254 |
| Residual Waste | 1489 |
| Total Waste Arising | 4743 |
| % Recycled & Composted | 69% |
| Ormeau Park HRC | Annual Tonnage |
| Total Recycled Waste | 1809 |
| Total Recycled Waste | 1097 |
| Total Waste Arising | 2906 |
| % Recycled & Composted | 62% |

Table 2

It can be seen from this table that the total waste arising at Alexandra Park Avenue HRC and Blackstaff Way HRC is higher than the other two HRC's. It is important to note that Alexandra Park Avenue HRC and Blackstaff Way HRC are staffed with fewer Recycling Operatives than the other two. The percentage of recycled and composted waste for Alexandra Park Avenue HRC (62%) and Blackstaff Way HRC (52%) is less than that achieved at Palmerston Road HRC (69%).

Table 3 illustrates that the annual recycling rates at Alexandra Park Avenue HRC dropped considerably in 2007 but have slowly gained ground since then. The rates at Blackstaff Way HRC have also dropped considerably in 2007 but have not gained ground. Since 2007 both Palmerston Road HRC and Ormeau HRC recycling rates have improved steadily to 69% and 62% respectively (see Appendix 2). It is envisaged that the improved performance at these sites is attributed to the fact that these sites have higher staffing levels, and as such can provide better customer care and support to users. The additional staff at these sites provides the opportunity to conduct more focused education and promotion of recycling to users. Waste Management staff also believe that the difference in performance levels achieved at the sites can be attributed to demographic and cultural differences.

2. Findings (contd)

| Recycling rate / Total Waste Arising per Recycling Centre | | | | |
|---|------|------|------|------|
| | 2006 | 2007 | 2008 | 2009 |
| Alexandra Park Ave | | | | |
| % | 69% | 59% | 62% | 62% |
| Tonnes | 4368 | 5329 | 5025 | 5181 |
| Blackstaff Way HRC | | | | |
| % | 65% | 56% | 51% | 52% |
| Tonnes | 3695 | 5022 | 5210 | 5287 |
| Palmerston Road HRC | | | | |
| % | 63% | 62% | 66% | 69% |
| Tonnes | 2828 | 4097 | 4549 | 4743 |
| Ormeau HRC | | | | |
| % | - | 55% | 62% | 62% |
| Tonnes | | 641* | 2348 | 2906 |

Table 3 * Only 4 months of data – HRC under Construction

To compare the recycling performance levels achieved at Belfast's HRC's with others, the Waste Management Service obtained benchmarking information from other councils who were considered to be best practice. The following councils have all achieved recycling rates in excess of 70 % per annum at their HRC's, levels that Belfast's Waste Management Service are striving to emulate:

| | |
|----------------------------|-----|
| Bournemouth BC. | 77% |
| Devon CC | 75% |
| Dorset CC | 76% |
| East Riding of Yorkshire C | 73% |
| Kingston-Upon-Hull CC | 73% |
| Leicester CC | 78% |
| Nottingham CC | 83% |
| Peterborough CC | 73% |
| Rotherham MBC | 72% |
| Somerset CC | 73% |

2. Findings (contd)

In relation to the overall household recycling and composting rate Belfast achieved a figure of 26.6 % for the 2009/2010 year. The Northern Ireland Environmental Agency (NIEA) recommendation is that household recycling and composting rates should be 35% by 2009/2010 and the EU Waste Framework Directive stipulates that a rate of 50 % should be achieved by 2020. If Belfast City Council fails to comply with these targets hefty fines will be imposed.

From the information gathered it can be seen that higher recycling & composting rates are being achieved in Palmerston HRC which is staffed with three Recycling Operatives per shift. Senior management have also verified that with the extra staff at this site and at Ormeau HRC better customer care and support to users can be provided. The Waste Management Service has developed a Customer Care Charter (see Appendix 4) that sets out the service levels it is implementing across the service.

The recycling receptacles provided for public use at each site are tabled in Appendix 3. The size of each HRC is also listed in this table. Blackstaff Way HRC is the largest site and has more roll-on roll-off skips than any other sites. If we compare the total number of recycling receptacles at each site it is evident that Palmerston Road HRC and Blackstaff Way HRC have the most followed by Alexandra Park Avenue HRC then Ormeau HRC (see below)

| Site | Total Receptacles |
|---------------------------|--------------------------|
| Palmerston Road HRC | 64 |
| Blackstaff Way HRC | 63 |
| Alexandra Park Avenue HRC | 53 |
| Ormeau HRC | 44 |

2. Findings (contd)

Transfer of Recycling Operatives

Taking all of the gathered information and analysis into consideration the transfer of Recycling Operatives from Clara Street CAS on its closure to Alexandra Park Avenue HRC and Blackstaff Way HRC would standardise staffing levels at all HRC's and would provide the staffing resources to ensure that more efficient and effective operations are achievable at all sites. The increase in staffing at Alexandra Park Avenue HRC and Blackstaff Way HRC would also enable the service to make the following improvements at these sites: -

- Improve manual handling practices and reduce the number of industrial injuries at the sites
- Improve health and safety at the sites for users and staff
- Increase levels of promotion and education at the sites to meet customer service levels
- Improve work planning / programming activities at the sites
- Improve the opportunity for staff training
- Improve control over commercial waste users
- Improvements in the monitoring and supervision of contractors on site
- Improvements in the implementation of good practice and customer care therefore enabling the service to meet service standards set within its customer care charter
- Reduce the risks associated with non compliance to legislative and operational requirements

This transfer of staff will be an investment in resources at the HRC's that will assist the service to improve the percentage of recycled and composed wastes achieved at the facilities. This in turn will assist the Council in reducing or avoiding fines imposed if it fails to meet imposed recycling targets.

At present the service provides cover for sickness by bringing in staff that are paid at overtime rates during the period of cover. By increasing the number of Recycling Operatives per shift to three at each site it is anticipated that the service will not have to provide cover if only one member of staff is absent from any site, which will reduce overtime payments currently paid for this practice.

2. Findings (contd)

The total cost of overtime at the HRC's and CAS for the period Jan-Dec 2009 was £162,340. This level of overtime is substantial and can not be sustained. It is essential that Waste Management's senior management take the appropriate steps to reduce the overtime at the HRC's and CAS to more acceptable levels.

The Waste Management Service conducted an analysis of overtime for November 2009 and a breakdown of this is below:

| | |
|-----|----------------------------|
| 65% | cover for sickness absence |
| 16% | cover for annual leave |
| 10% | cover for training absence |
| 9% | not determined |

As a result of this analysis the service will be taking a number of actions in an effort to reduce the overtime levels currently being experienced. These actions include;

- revising the shift patterns worked by staff at the HRC's and CAS's to remove all overtime requirements
- ensuring overtime sheets are completed noting the reason for the overtime
- ensuring that staff who are working overtime stand down once the operatives on the second shift begin work
- producing an overtime rota for both full-time and part-time staff to provide cover for absences as necessary
- closer monitoring of the weekly rotas
- ensuring that the councils attendance policy is adhered to at all times

Transfer of Recycling Supervisors

Each HRC has two Recycling Supervisors; Clara Street is the only CAS that is also staffed with Recycling Supervisors. It was necessary to have supervisors at this site due to its size, its partial development to becoming a fully operational recycling centre and the particular operational difficulties experienced at this site. There are eight Recycling Supervisor posts at the HRC's, currently these are all filled. As mentioned earlier in this report the Waste Management Service is currently investigating the development of a further HRC at the former "Mackie's" site on the Springfield Road and it is anticipated that if this comes to fruition the new recycling centre will not be in place till at least 2013. At this time two Recycling Supervisor posts will be required at this site.

2. Findings (contd)

BIS have consulted with the Head of Waste Management and senior managers to investigate the need for the two Recycling Supervisors from Clara Street during the interim period from the closure of Clara Street until such times that another HRC is developed and is operational. Waste Management have identified operational inefficiencies at the HRC's that must be addressed to enable the council to be better positioned to meet its recycling targets and legislative responsibilities. Senior management from the Waste Management Service envisage that the operational inefficiencies would be rectified if the service had additional staffing resources at the HRC's for a period of time. The work required to make the necessary operational improvements is part of the Recycling Supervisors role and area of responsibility, but due to operational pressures and the nature of the work, it is difficult to complete on a day to day basis.

The areas of work / projects that have been identified are as follows: -

1. *The implementation of customer care and good practice.* Waste Management are currently working with ARC 21 to ensure that good working practices and procedures are standardised throughout the ARC 21 councils. A detailed questionnaire is to be distributed to all eleven councils and this will identify issues that result must be addressed, and detail working and customer care practices which will need to be revised to ensure standardisation. The Waste Management Service have developed and operate a Customer Care Charter, this and any amendments emanating from this project work can be embedded on site.
2. *To promote and educate the users of the sites in the benefits of waste segregation and recycling as opposed to the disposal of waste.* This would involve developing the most appropriate way to display information to the public, for example, face to face consultation, installing kiosks and displays. Waste Management are to trial new and innovative approaches such as displaying monthly recycling rates and painting the cost to remove each type of skip on the ground in front of them There is also the need to educate users on the processing and uses of materials that have been recycled.

2. Findings (contd)

3. *Conduct a study to determine if there are any opportunities for the generation of additional income at the HRC's, taking into account the current financial climate.* For example the Recycling Supervisors could conduct a survey to establish if it would be viable to accept specific commercial wastes and make a reasonable charge for doing so.
4. *To conduct a commercial waste study – the HRC's are licensed to receive household wastes only but the service is experiencing difficulties with small businesses using the sites to dispose of commercial wastes. Whilst this activity continues the service is in breach of its license conditions. This would involve staff in conducting a study to identify the nature and extent of this problem, developing a way forward in dealing with the problem and ultimately introducing enforcement actions as necessary.*
5. *To conduct a bulky household waste handling study – the handling of large items on site is a regular activity. Although staff have been trained in the appropriate manual handling techniques and equipment is provided, staff are still being injured when handling bulky and heavy items. It is envisaged that the supervisors will investigate safer manual handling techniques, better suited equipment and develop procedures to ensure its enforcement.*
6. Emanating from new stricter EU and UK waste regulations and legislation councils are now required to ensure that all licences and permissions are up to date and are clearly displayed at all sites. Waste regulations and legislation are changing frequently and it is proposed that the *Recycling Supervisors would review the current arrangements for displaying licences and permissions and update these as necessary.*

Senior management from the service believe the completion of this work on a project basis would be the most effective way to have the work progressed and would deliver the greatest benefit to the service. It is envisaged that the work could be completed by releasing two Recycling Supervisors from their day to day responsibilities for a period of time. This would be done through expressions of interest and the officers would be rotated as required. Depending on the results of the expression of interest exercise the

2. Findings (contd)

two supervisors from Clara Street CAS may be appointed to undertake the project work or transferred to provide cover for the supervisors who are undertaking the projects.

The additional resources required to provide the capacity for the service to carry out the project work could be obtained by redeploying the two Recycling Supervisors from Clara Street CAS. The primary role of the two officers selected to undertake the project work will remain that of a supervisor at recycling centres, providing cover for leave, sickness and training. However this approach will enable the service to provide the necessary cover when Recycling Supervisors are released to carry out project work and will negate the need to provide cover from other members of staff on overtime rates. This would also enable the service to provide additional supervisory cover for CAS sites if required.

With the closure of Clara Street CAS overtime levels will be reduced by **£11,500** (Jan-Dec 2009, this excludes the overtime associated with late night opening). With the transfer of staff to the remaining HRC's the requirement to provide cover for absence and pay overtime for this will also be reduced. Following discussions with the Divisional Manager (Business Support) it was estimated, if the service implements and maintains the actions identified to reduce the levels of overtime, continue to manage and monitor overtime levels and ensure the attendance policy is adhered to, that overtime levels can be reduced by approximately a further **25%, £29,500**.

Shift Patterns employed at the HRC's

Another purpose of this review was to review the current shift patterns employed at the HRC's/CAS. As stated in the current situation each site operates two shifts on a daily basis to provide the appropriate level of staff to cover site opening times. Shift patterns are required for the winter and summer periods as the opening hours are different for each period. Different shift patterns are also required for the different posts working at the HRC's and CAS. Shift patterns are required for the Area Recycling Officers, the Recycling Supervisors /Recycling Operatives and for the part-time Recycling Operatives.

Staff are required to start work 15 minutes before the sites are opened to the public and finish 15 minutes after the sites have been closed to the public. To initiate the review of the current shift patterns, an analysis of the public usage at each site was

2. Findings (contd)

conducted to establish hourly usage rates¹ (see Appendix 5). From the summary of this analysis (see table 4 below) the hourly usage rate at the sites during the first hour (between 8.00am-9.00am) was less than 30% of the average hourly usage rate.

It is evident from this analysis that there is very little demand from the public to open the sites at 8.00am in both the winter and summer periods. It can also be seen that the sites are relatively well used between 4.00pm and 5.00pm in the winter evenings.

Public Usage at the HRC's (Vehicle numbers)

| Site | Winter Usage 8am -9am | Summer Usage | | Hourly Avg Winter | Hourly Avg Summer |
|------------------|--------------------------|--------------|-----------|----------------------|----------------------|
| | | 8am -9am | 6pm – 8pm | | |
| Alexandra Pk Ave | 9 | 10 | 12 | 27 | 30 |
| Blackstaff Way | 5 | 7 | 17 | 30 | 30 |
| Palmerston Rd | 7 | 9 | 15 | 30 | 29 |
| Average Usage | 7 | 9 | 15 | 29 | 30 |

Table 4

Following discussions with the Head of Service and senior management it is proposed to change the site opening time to 8.30am in the winter and summer periods. It is also proposed to extend the closing time of the sites during the winter period to 5.30pm; this would provide residents of Belfast the opportunity to use the sites later into the evening in the winter period. It is anticipated that these changes will result in an increase in the recycling rates obtained during the winter period. Therefore the proposed opening hours for the sites in the winter are the following:

Proposed Opening Hours - Winter Period

October to March

| | |
|-----------|-------------------|
| Saturday | 9.00am to 5.00pm |
| Sunday | 12.00pm to 5.00pm |
| Mon – Fri | 8.30am to 5.30pm |

¹ Vehicles entering sites are counted automatically
No records of the usage for Ormeau HRC were available for analysis

2. Findings (contd)

In the summer period it can be seen that the hourly usage at the sites during late night opening (between 6.00pm-8.00pm) was approximately 50% of the average hourly usage. This would indicate that opening the HRC's to 8.00pm five evenings per week during the summer period is an inefficient use of resources.

Following consultation with the Head of Service and senior management three options were developed: -

- *Option 1* - to keep the sites open to 8.00pm on Wednesday only (one late night)
- *Option 2* -to keep the sites open to 8.00pm on Wednesday and Friday (two late nights)
- *Option 3* - to keep the sites open to 8.00pm on Monday, Wednesday and Friday (three late nights).

Taking into consideration the economic successes achieved by Belfast's retail industry from its traditional "late opening" one night per week, it is the services preference that the HRC's are open late to 8.00pm on Wednesday evenings only during the summer and that they are open to 5.30pm on the other week day evenings. Therefore, the proposed opening hours for the sites in the summer period are the following:

Proposed Opening Hours - Summer Period April to September

| | |
|------------------|-------------------|
| Saturday | 9.00am to 5.00pm |
| Sunday | 12.00pm to 5.00pm |
| Monday, Tuesday | 8.30am to 5.30pm |
| Thursday, Friday | |
| Wednesday | 8.30am to 8.00pm |

BIS collected information regarding the opening hours and services provided by other Councils within the ARC 21 group and throughout Northern Ireland (see Appendix 6). All of the councils provide late night opening in the summer; this was varied with some opening later on five evenings and some on four. Unfortunately details of usage levels on late night openings could not be obtained. Approximately half of the councils did not open their sites to the public on Sunday at any time of the year.

2. Findings (contd)

New shift patterns (see Appendix 7) were then developed around the proposed new opening hours. When developing the new shift pattern options the requirement to cover late night opening on all occasions was built into the shift pattern. At present the current shift patterns only cover late openings on Monday, Wednesday and Friday. On Tuesday and Thursday evenings staff are paid overtime rates or additional hours to cover the hours between the end of the shift and closing time. Removing the need for this will provide the service with **savings of approximately £33,000 per annum**.

The reduction in the number of late night openings will significantly increase the overlap between the two shifts in operation. This will increase the number of staff at each site during the overlap period and it is anticipated this will have the following impact:

- Improve manual handling practices and reduce the number of industrial injuries at the sites
- Improve health and safety at the sites for users and staff
- Increase levels of promotion and education at the sites in relation to use of the sites, materials recycling, how materials are processed and their end uses
- Improve opportunities to plan / programme work activities at the sites
- Improve the opportunity for staff training during the summer period
- Increase control over commercial waste users
- Improve the monitoring and supervision of contractors on site
- Improve in the implementation of good practice and customer care enabling the Service to meet service standards set within its Customer Care Charter
- Reduce the risks associated with non compliance to legislative and operational requirements
- Reduce the need to bring in additional staff to cover for absences, this will reduce levels of overtime payments currently paid for this practice

2. Findings (contd)

Communication with stakeholders

During the course of this review, staff and the trade unions were consulted to discuss the proposals to:-

- redeploy staff from Clara street CAS once the site is closed to avoid redundancies
- revise the current opening hours of the HRC's and CAS
- revise the current shift patterns

Staff and the trade unions were provided with copies of the proposed shift patterns and opening hours. Staff also preferred the proposed option to work one late night in the summer period (Option 1). BIS also consulted with Human Resources at both departmental and corporate levels to discuss any issues that may emanate from the redeployment of staff from Clara Street CAS to other sites and to examine any potential impact on the terms and conditions of employment of staff at the sites from implementing changes to their shift patterns and starting/finishing times. No major human resource issues were identified during consultation

Financial Services were also consulted when new shift patterns were developed to examine the impact on staff from changing their starting and finishing times and reducing the number of later evenings worked in the summer. The introduction of the shift pattern based upon Option 1 will not impact on the staffs current shift allowance, the only change that staff would experience financially would be a reduction in overtime payments. The reduction in overtime payments will assist the council in meeting its efficiency agenda.

Once the options were developed for the changes to the shift patterns and site opening hours the Director recommended to the Health and Environmental Services Committee, 3rd March 2010, that officers from the Waste Management Service and BIS meet with each of the Party Groups in order to brief them on the proposals prior to reporting back to committee .

When the new site opening hours at the HRC's and CAS have been adopted and are implemented it is recommended that the Waste Management Service consults with customers on a regular basis to ensure that the site opening hours meet their needs.

2. Findings (contd)

At present the service's Customer Care Charter makes provision for consultation with customers and provides them with the opportunity to comment on issues such as the suitability of opening hours, closure days and other pertinent issues.

As part of Waste Management Service's implementation of the revised opening hours it is expected that a comprehensive communication plan is developed to ensure that its customers are informed in advance of the changes. The service must also make the appropriate changes to all signage at the sites.

3. Conclusions

Transfer of Staff

As discussed in the previous section of this report, the recycling rates at HRC's that are staffed with one Recycling Supervisor and three Recycling Operatives (Palmerston Road and Ormeau HRC's) have improved steadily since 2007. Senior Management believe this is attributed to the fact that Palmerston Road HRC and Ormeau HRC have higher staffing levels than the others and as such can provide better customer care and support to users. Staff at these sites have the opportunity to conduct more focused education and promotion of recycling and can provide better customer care. The transfer of Recycling Operatives from Clara Street CAS on its closure to Alexandra Park Avenue HRC and Blackstaff Way HRC would standardise the staffing levels at all HRC's and would provide the staffing resources to ensure that efficient and effective operations are achieved at all sites. It is envisaged that the service will also experience increased recycling rates and various other improvements at these sites.

Operational inefficiencies at HRC's have been identified that must be addressed to enable the council to be better positioned to meet its recycling targets and legislative responsibilities. It is envisaged that these could be rectified if the service had additional staffing resources at the HRC's for an interim period to conduct improvement projects and address the operational inefficiencies. It is envisaged that the redeployment of the two Recycling Supervisors from Clara Street CAS on its closure to other HRC's would provide the additional resources to allow the improvement projects to proceed.

The transfer of staff from Clara Street CAS on its closure to the HRC's is an investment in resources that will assist the service to improve the percentage of recycled and composed wastes achieved at the facilities. This in turn will assist the Council in reducing or avoiding fines imposed if recycling targets are not achieved.

With the closure of Clara Street CAS overtime levels will be reduced by **£11,500** (see page 19). With the transfer of staff to the four HRC's the requirement to provide cover for absence and pay overtime for this will also be reduced. If the service implement and maintain the actions identified to reduce the levels of overtime it is estimated that overtime levels can be reduced by a further **.25% (£29,500)** (see page 19).

3. Conclusions (contd)

HRC/CAS Opening Hours and Shift Patterns

An analysis of the public usage figures at HRC's has shown that the opening hours of the sites could be amended to better suit public demand and deliver improved use of council resources. It was found that the public use of the sites was very low between 8.00am and 9.00am throughout the whole year. It was also found that the public hourly usage of the HRC's between 6.00pm and 8.00pm on week nights during the summer was approximately 50% less than the average hourly usage (see Appendix 5). Based on these figures it is proposed to amend the opening hours and shift patterns. This will enable the service to significantly reduce the level of overtime payments currently being made by **£33,000** (see page 22). The impact of reducing the number of evenings that the sites are opened late will enable the service to make considerable operational improvements.

It is believed that the increased manning levels at Alexandra Park Avenue HRC and Blackstaff Way, the additional staffing resources to carry out improvement projects on site, and the revised opening hours and shift patterns will assist the service in improving the household recycling and composting rates to meet EU and national targets imposed on the council.

4. Recommendations

These recommendations are based on the objective analysis of the information gathered and issues raised from consultation with management, along with the consideration of the research conducted. It is recommended that the following recommendations are adopted: -

- That the four Recycling Operatives from Clara Street CAS are transferred on its closure to Alexandra Park Avenue HRC and Blackstaff Way HRC, which would standardise the staffing levels at all HRC's and provide the staffing resources to ensure that efficient and effective operations are achieved at all sites.
- That Waste Managements senior management take appropriate steps to reduce the overtime at the HRC's and CAS to more acceptable levels.
- That the two Recycling Supervisors from Clara Street CAS are transferred on its closure, on an interim basis across all HRC's, to provide additional staffing resources to enable the completion of improvement projects. It is also recommended that this is continued until such times that the additional HRC is developed and is operational. If the development of this additional HRC is not realised it is recommended that Waste Management review the requirement for these additional Recycling Supervisor posts.
- That the proposed opening and closing times for the winter and summer periods are adopted.
- That the proposed shift patterns for staff working at the HRC's and CAS are adopted.
- That the Waste Management Service consults with Members and customers on a regular basis to ensure that the site opening hours meet their needs.
- That a communication plan is developed to ensure that customers are informed in advance of the changes to the opening hours. The service must also make the appropriate changes to all signage at the sites

5. Resource implications

5.1 Financial Implications

The financial implications of implementing the outlined recommendations would be an estimated saving of £74,000 per annum. This saving is based on reducing overtime payments achieved from the revised shift patterns, the closure of Clara Street CAS and the redeployment of staff from Clara Street CAS to the four HRC's thus reducing the need to provide cover for absence. The savings of £74,000 per annum can be summarised as follows:

Estimated Savings

(based on 2009/10 salary scales)

| Description | Cost per annum |
|---|----------------|
| Savings from the removal of overtime costs to cover late night opening (gap in shift – 7 hrs per wk across 7 sites) | £33,000 |
| Savings in overtime from the closure of Clara Street | £11,500 |
| Savings from the redeployment of staff and reduction in absence cover | £29,500 |
| Total savings per annum | £74,000 |

It is also anticipated that additional savings and income generation may also be achieved from the project work that will be carried out.

5.2 Human Resource Implications

BIS, as part of this review has conducted detailed consultation with all relevant stakeholders including HR and Trade Union Co-ordinators to develop an implementation plan which is fully in accordance with all relevant HR policies and procedures.

The purpose of this review is two-fold;

1. to investigate the staffing levels at the Household Recycling Centres (HRC's) to accommodate the re-deployment of existing staff from Clara Street Civic Amenity Site (CAS) once the site is closed to avoid redundancies. If the recommendations made in this report are adopted by council redundancies will have been avoided.

5. Resource implications (contd)

The redeployment of staff to other sites has been catered for within the personal specification of the posts in that staff “will be required to work in and/or visit other locations”. The redeployment of staff will be conducted by departmental HR under existing HR policy and procedures.

2. to review the current shift patterns employed at the HRC’s and CAS. Although the revised shift patterns will impact on staffs’ starting and finishing times, this will not constitute a change to the post-holders terms and conditions of employment as their personal specification states that “the shift rotas are subject to change and the successful applicants will be expected to work any new shift rota adopted by the Council.” Any additional HR considerations will be dealt with in conjunction with departmental and corporate HR policies and procedures.

6. Next steps and implementation

Outlined below are the key next steps to be undertaken by the Service if Vetting/ Committee approval is obtained for the proposed recommendations:-

- ⇒ Consultation with Members.
- ⇒ Report to be presented to Vetting Panel / Committee for approval.
- ⇒ Report presented to Council where necessary.
- ⇒ Following approval of the recommendations BIS will provide support as requested to assist in the implementation of the recommendations.
- ⇒ Development of a communications plan developed to ensure that customers are informed in advance of the changes to the opening hours

7. Abbreviations

- CAS - Civic Amenity Site(s)
- HRC - Household Recycling Centre(s)
- BIS - Business Improvement Section
- COMT - Chief Officers Management Team
- HR - Human Resources
- TU - Trade Unions
- EU - European Union

APPENDIX 1

CURRENT SHIFT PATTERNS IN OPERATION AT THE HRC'S

Appendix 1

CURRENT SHIFT PATTERN FOR RECYCLING SUPERVISORS & RECYCLING OPERATIVES

WINTER SHIFT 1ST OCT - 31ST MAR

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|----------------|-------|----------------|-------|
| Sunday | OFF | | 11.45am-5.15pm | 5.5 |
| Monday | 10.15am-5.15pm | 7 | 7.45am-3.15pm | 7.5 |
| Tuesday | 7.45am-5.15pm | 9.5 | OFF | |
| Wednesday | 7.45am-12.45pm | 5 | 9.45am-5.15pm | 7.5 |
| Thursday | OFF | | 7.45am-5.15pm | 9.5 |
| Friday | 10.15am-5.15pm | 7 | 7.45am-2.45pm | 7 |
| Saturday | 8.45am-5.15pm | 8.5 | OFF | |
| | | 37 | | 37 |

SUMMER SHIFT 1ST APRIL - 30TH SEPT

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|----------------|-------|----------------|---------|
| Sunday | OFF | | 11.45am-5.15pm | 5.5 |
| Monday | 1.15pm-8.15pm | 7 | 7.45am-3.15pm | 7.5 |
| Tuesday | 7.45am-4.45pm | 9 | OFF | 3.5 O/T |
| Wednesday | 7.45am-12.45pm | 5 | 12.15pm-8.15pm | 8 |
| Thursday | OFF | | 7.45am-4.45pm | 9 |
| Friday | 12.45pm-8.15pm | 7.5 | 7.45am-2.45pm | 7 |
| Saturday | 8.45am-5.15pm | 8.5 | OFF | 3.5 O/T |
| | | 37 | | 37 |

Current Site Opening Times

1ST OCT - 31ST MAR

Monday - Friday 8am - 5pm
 Saturday 9am - 5pm
 Sunday 12pm - 5pm

1 APR - 30 SEP

Monday - Friday 8am - 8pm
 Saturday 9am - 5pm
 Sunday 12pm - 5pm

CURRENT SHIFT PATTERN FOR PART - TIME RECYCLING OPERATIVES

WINTER SHIFT 1ST OCT - 31ST MAR

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|-----------------|-------|------------------|-------|
| Sunday | | | 11.45am - 5.15pm | 5.5 |
| Monday | | | | |
| Tuesday | | | | |
| Wednesday | | | | |
| Thursday | | | | |
| Friday | | | | |
| Saturday | 8.45am - 5.15pm | 8.5 | | |
| | | 8.5 | | |

SUMMER SHIFT 1ST APRIL - 30TH SEPT

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|-----------------|-------|------------------|-------|
| Sunday | | | 11.45am - 5.15pm | 5.5 |
| Monday | | | | |
| Tuesday | 4.45pm - 8.15pm | 3.5 | | |
| Wednesday | | | | |
| Thursday | | | 4.45pm - 8.15pm | 3.5 |
| Friday | | | | |
| Saturday | 8.45am - 5.15pm | 8.5 | | |
| | | 12 | | 9 |

Current Site Opening Times

1ST OCT - 31ST MAR

Monday - Friday 8am - 5pm
 Saturday 9am - 5pm
 Sunday 12pm - 5pm

1 APR - 30 SEP

Monday - Friday 8am - 8pm
 Saturday 9am - 5pm
 Sunday 12pm - 5pm

CURRENT AREA RECYCLING OFFICERS SHIFT PATTERNS

WINTER ROTA

| | SHIFT 1 | Hours |
|-----------|----------------|--------------|
| Sunday | 1145-1715 | 5.5 |
| Monday | 0745-1545 | 8 |
| Tuesday | RD | 0 |
| Wednesday | 0915-1715 | 8 |
| Thursday | 0915-1715 | 8 |
| Friday | 0745-1515 | 7.5 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 2 | Hours |
|-----------|----------------|--------------|
| Sunday | RD | 0 |
| Monday | 0745-1515 | 7.5 |
| Tuesday | 0745-1515 | 7.5 |
| Wednesday | 0745-1515 | 7.5 |
| Thursday | 0745-1515 | 7.5 |
| Friday | 0745-1445 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 3 | Hours |
|-----------|----------------|--------------|
| Sunday | RD | 0 |
| Monday | 0945-1715 | 7.5 |
| Tuesday | 0945-1715 | 7.5 |
| Wednesday | 0845-1615 | 7.5 |
| Thursday | 0745-1515 | 7.5 |
| Friday | 0745-1445 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 4 | Hours |
|-----------|----------------|--------------|
| Sunday | RD | 0 |
| Monday | 0945-1615 | 6.5 |
| Tuesday | 0745-1515 | 7.5 |
| Wednesday | 0745-1445 | 7 |
| Thursday | RD | 0 |
| Friday | 0945-1715 | 7.5 |
| Saturday | 0845-1715 | 8.5 |
| Hours | | 37 |

Winter Rota 1st October - 31st March

SUMMER ROTA

| | SHIFT 1 | Hours |
|-----------|----------------|--------------|
| Sunday | 1145 -1715 | 5.5 |
| Monday | 0745-1515 | 7.5 |
| Tuesday | RD | 0 |
| Wednesday | 1215-2015 | 8 |
| Thursday | 1215-2015 | 8 |

| | SHIFT 2 | Hours |
|-----------|----------------|--------------|
| Sunday | RD | 0 |
| Monday | 0745-1515 | 7.5 |
| Tuesday | 0745-1515 | 7.5 |
| Wednesday | 0745-1515 | 7.5 |
| Thursday | 0745-1515 | 7.5 |

| | SHIFT 3 | Hours |
|-----------|----------------|--------------|
| Sunday | RD | 0 |
| Monday | 1015-1745 | 7.5 |
| Tuesday | 1015-1745 | 7.5 |
| Wednesday | 1015-1745 | 7.5 |
| Thursday | 1015-1745 | 7.5 |

| | SHIFT 4 | Hours |
|-----------|----------------|--------------|
| Sunday | RD | 0 |
| Monday | 1315-2015 | 7 |
| Tuesday | 1315-2015 | 7 |
| Wednesday | 0745-1515 | 7.5 |
| Thursday | RD | 0 |

| | | |
|----------|-----------|----|
| Friday | 0945-1745 | 8 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | | |
|----------|-----------|----|
| Friday | 0745-1445 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | | |
|----------|-----------|----|
| Friday | 0745-1445 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | | |
|----------|-----------|-----|
| Friday | 1315-2015 | 7 |
| Saturday | 0845-1715 | 8.5 |
| Hours | | 37 |

Summer Rota 1st April - 30th
September

Appendix 2
Monthly Recycling Figures

Percentages of Recycling and Compostable Materials at Household Recycling Centres and Civic Amenity Sites Oct 08-Sept 09

| Alexandra Pk Ave HRC | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Total |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|
| Total Recycled Waste | 230 | 234 | 206 | 219 | 202 | 274 | 288 | 272 | 370 | 346 | 315 | 279 | 3235 |
| Residual Waste | 148 | 130 | 153 | 149 | 159 | 196 | 179 | 180 | 199 | 164 | 143 | 146 | 1946 |
| Total Waste Arisings | 378 | 364 | 359 | 368 | 361 | 470 | 467 | 452 | 569 | 510 | 458 | 425 | 5181 |
| % Recycled & Composted | 61% | 64% | 57% | 60% | 56% | 58% | 62% | 60% | 65% | 68% | 69% | 66% | 62% |
| Blackstaff Way HRC | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Total |
| Total Recycled Waste | 189 | 192 | 170 | 192 | 169 | 213 | 264 | 221 | 312 | 311 | 258 | 250 | 2739 |
| Residual Waste | 190 | 183 | 260 | 190 | 179 | 204 | 238 | 218 | 238 | 236 | 213 | 200 | 2549 |
| Total Waste Arisings | 379 | 376 | 430 | 382 | 348 | 417 | 502 | 439 | 550 | 547 | 471 | 450 | 5287 |
| % Recycled & Composted | 50% | 51% | 40% | 50% | 49% | 51% | 53% | 50% | 57% | 57% | 55% | 56% | 52% |
| Palmerston Road HRC | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Total |
| Total Recycled Waste | 232 | 249 | 176 | 224 | 174 | 254 | 322 | 291 | 356 | 349 | 316 | 310 | 3254 |
| Residual Waste | 108 | 116 | 125 | 116 | 93 | 123 | 125 | 128 | 111 | 171 | 136 | 137 | 1489 |
| Total Waste Arisings | 340 | 366 | 301 | 340 | 267 | 377 | 447 | 419 | 467 | 520 | 452 | 447 | 4743 |
| % Recycled & Composted | 68% | 68% | 58% | 66% | 65% | 67% | 72% | 69% | 76% | 67% | 70% | 69% | 69% |
| Ormeau Park HRC | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Total |
| Total Recycled Waste | 105 | 115 | 128 | 132 | 106 | 133 | 154 | 166 | 212 | 192 | 164 | 201 | 1809 |
| Total Recycled Waste | 104 | 77 | 67 | 80 | 81 | 85 | 118 | 104 | 84 | 98 | 101 | 98 | 1097 |
| Total Waste Arisings | 210 | 192 | 195 | 212 | 187 | 218 | 272 | 270 | 296 | 290 | 265 | 299 | 2906 |
| % Recycled & Composted | 50% | 60% | 66% | 62% | 57% | 61% | 57% | 62% | 72% | 66% | 62% | 67% | 62% |
| Clara St | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Total |
| Total Recycled Waste | 110 | 91 | 109 | 104 | 94 | 130 | 145 | 128 | 155 | 135 | 123 | 147 | 1471 |
| Residual Waste | 332 | 274 | 328 | 303 | 243 | 300 | 322 | 273 | 283 | 291 | 258 | 283 | 3490 |
| Total Waste Arisings | 442 | 365 | 437 | 407 | 337 | 430 | 467 | 401 | 438 | 426 | 381 | 430 | 4961 |
| % Recycled & Composted | 25% | 25% | 25% | 26% | 28% | 30% | 31% | 32% | 35% | 32% | 32% | 34% | 30% |
| Springfield Ave CAS | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Total |
| Total Recycled Waste | 12 | 19 | 16 | 13 | 13 | 13 | 18 | 20 | 24 | 18 | 14 | 12 | 194 |
| Residual Waste | 115 | 96 | 139 | 102 | 96 | 103 | 116 | 122 | 130 | 127 | 106 | 100 | 1352 |
| Total Waste Arisings | 128 | 115 | 155 | 115 | 109 | 116 | 134 | 142 | 154 | 145 | 120 | 112 | 1546 |
| % Recycled & Composted | 10% | 17% | 10% | 12% | 12% | 11% | 14% | 14% | 16% | 13% | 12% | 11% | 13% |
| Agnes St CAS | Oct-08 | Nov-08 | Dec-08 | Jan-09 | Feb-09 | Mar-09 | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | Total |
| Total Recycled Waste | 9 | 8 | 8 | 10 | 7 | 5 | 9 | 7 | 7 | 8 | 5 | 5 | 87 |
| Residual Waste | 150 | 120 | 168 | 137 | 105 | 130 | 165 | 180 | 198 | 171 | 178 | 176 | 1878 |
| Total Waste Arisings | 159 | 128 | 175 | 147 | 112 | 135 | 174 | 187 | 205 | 179 | 183 | 181 | 1965 |
| % Recycled & Composted | 5% | 6% | 4% | 7% | 6% | 3% | 5% | 4% | 3% | 5% | 3% | 3% | 4% |

APPENDIX 3

RECYCLING RECEPTACLES AT RECYCLING CENTRES

RECYCLING RECEPTICALS AT THE RECYCLING CENTRES

| | Palmerston HRC | Ormeau HRC | Alexandra Pk Ave HRC | Blackstaff HRC |
|---------------------------|----------------|------------|----------------------------|----------------|
| | 1.55 acres | 1.41 acres | 1.06 acres | 1.90 acres |
| Ro-ro skips | 9 | 9 | 10 | 13 |
| Compactors | 4 | 4 | 5 | 4 |
| Bottle banks | | | | |
| Green | 5 | 4 | 3 | 4 |
| Brown | 5 | 4 | 3 | 4 |
| Clear | 5 | 4 | 3 | 4 |
| Can banks | 3 | 3 | 3 | 3 |
| Tetra banks | 3 | 4 | 2 | 2 |
| Large paper skip | 1 | 1 | 1 | 1 |
| Small paper bank | 3 | 2 | 2 | 1 |
| Plastic bottle cages | 0 | 1 | 2 | 2 |
| Bee-hive plastic bottles | 2 | 1 | | 0 |
| Gas bottle cage | 1 | 1 | 1 | 1 |
| Oxygen bottle cage | 1 | 1 | 1 | 1 |
| Chemical lock-up | 2 | 1 | | 1 |
| CRT container | 2 | 1 | 1 | 1 |
| Tyre container | 1 | 1 | 1 | 1 |
| Plaster board skip | 1 | 1 | 1 | 1 |
| Battery banks - car | 2 | 1 | 2 | 2 |
| Battery banks - household | 2 | 0 | 1 | 0 |
| Paint containers | 4 | 0 | 4 | 3 |
| Waste oil container | 1 | 0 | 2 | 1 |
| Cooking oil | 1 | 0 | 1 | 1 |
| Fluorescent tube boxes | 2 | 0 | 2 | 2 |
| Clothing Bank | 4 | 0 | 7 | 0 |
| Book Banks | 0 | 0 | 3 | 0 |
| Aerosol bin | 0 | 0 | 1 | 0 |
| Quarantine area | 0 | 0 | 1 | 0 |

Appendix 4

Waste Management Service Customer Care Charter

Waste Management Service Customer Service Standards

Introduction

We are committed to providing a high standard of customer service to all residents in Belfast. We believe that you have the right to know what level of service you can expect from us all the time - even in those rare moments when things don't go as planned. This charter describes what we do and contains details of the standards of customer service that you can expect from us.

It is the aim of all the staff in Waste Management to:

- be welcoming, fair, courteous and respectful in dealing with all enquiries
- deliver a uniform and consistent service
- provide clear, concise and prompt communication on all correspondence
- perform product delivery within set targets, and
- embrace innovation and best practice.

Thank you for taking time to read this information, and if we fail to deliver on our promise, targets or commitment to you, we welcome your comments.

The services we provide:

- buying a bin
- public toilets
- household recycling centres
- recycling bring banks
- waste management helpline and support services
- abandoned vehicles
- asbestos collections
- promotion and education
- household waste assessments

1. Buying a new bin

Aim: To deliver a purchased bin within five working days of receipt of payment.

What you get: The bin will be delivered to your home, after we receive payment in full.

How can customers help us? Please make sure you give us the correct delivery and contact details (especially daytime contact number).

Target: To deliver 90% of purchased bins within five working days of receipt of payment. Web link: [How to get a new bin](#)

2. Public toilets

Aim: To provide public toilets which are clean, safe and accessible.

What you get: Public toilets all over the city that open according to publicised opening hours, except for automatic toilets which remain open twenty-four hours, and

the retractable urinal at Shaftesbury Square in Belfast which opens 10pm-6am nightly.

What we don't do: We do not have responsibility for toilets not provided by Belfast City Council. All our toilets are marked with our logo.

How can customers help us?

You can help us maintain high standards by giving us feedback on our toilets via telephone, email or letter.

Target: To provide public toilets which meet standards set by the British Toilet Association. Web link: [Find your nearest public toilet](#)

3. Household recycling centres

Aim: To provide recycling centres across Belfast, keeping them in a clean and useable state for customers and ensuring they stay open as according to the published opening hours.

What you get:

- Easily accessible, state of the art recycling centres in the North, South, East and West of the city.
- Centres that have regular opening hours, are emptied and cleaned regularly.
- Knowledgeable recycling centre staff to give you advice, guidance and physical assistance on site when required on recycling.

What we don't do: We will not accept

- Asbestos or waste from commercial enterprises at any of Belfast City Council household recycling centres.
- Large quantities of Brick Rubble Waste (over 40kg) at any Belfast City Council household recycling centre.

How can customers help us?

- Adhering to all site instructions.
- Putting recycling materials in the correct bank.
- Complying with any health and safety instructions on site or requests from staff.

Target: To make sure our household recycling centres stay open 90% of the time, excluding periods of refurbishment or forced closure. Web Link: [List of recycling centres](#)

4. Glass recycling banks

Aim: To provide glass recycling facilities in local communities, with the aim of diverting recyclable material from landfill. To make sure the sites are emptied at

regular intervals, keeping them from overflowing and maintaining them in a clean and useable state for customers

What you get: Glass recycling facilities for clear, brown and green glass all over the city.

What we don't do: Recycling banks for other recyclable materials

How can customers help us? By (i) suggesting potential sites within the community that might be suitable for glass recycling banks (ii) leaving the site clean (taking away plastic bags and cardboard boxes) (iii) putting the correct type of glass in the correct bank and (iv) telling us about any untidy sites, particularly those that are overflowing.

Target: To ensure that in 95% of all cases there will be adequate space for you to deposit your recyclable materials at each location. Web Link: [List of bottle banks](#)

5. Waste Management Helpline & Support Services

Aim: To provide a pleasant, reliable and efficient service to all our customers, and satisfactorily deal with any queries or complaints received.

What you get: Staff to deal with requests for bins, recycling information, and to handle reports of abandoned vehicles or comments about the service. The helpline is staffed Monday to Thursday 8.30am – 5pm, Friday 8.30am - 4.30pm (excluding bank and public holidays).

What we don't do: We do not provide information on your bin collections. This is dealt with by Cleansing Services. You can find information on this by visiting www.belfastcity.gov.uk/wastecollections or by calling them on 028 9027 0230.

How can customers help us? By providing helpline staff with all the relevant details when making an enquiry.

Target: To (i) respond to 90% of calls within 15 seconds (ii) acknowledge written enquiries (email and letter) within 5 working days. Written responses will be dealt with within 15 working days of the date of acknowledgement.

6. Abandoned vehicles

Aim: To provide a reliable service for the removal of abandoned vehicles from the public highway and open land.

What you get: An enforcement operation that serves a seven day notice on offending vehicles, and a vehicle uplift and removal service following the seven day notification period.

What we don't do: We don't remove vehicles suspected of being used for crime or other antisocial activities. However we will work in partnership with other agencies in all circumstances where abandoned vehicles have been identified. If you suspect this is the case please contact the police immediately.

How can customers help us? Please notify us when you suspect a vehicle has been abandoned in your area. You can report this by calling us on 0800 032 8100.

Target: To (i) respond to reported abandoned vehicles within two working days (ii) remove abandoned vehicles within 1 working day of the expiry of the seven day notice. Web link: [Find out about abandoned vehicles](#)

7. Asbestos collections

Aim: We aim to collect small amounts of asbestos for householders who pre-book the collection by calling the Waste Management Helpline on 0800 032 8100 (asbestos is classified as a hazardous material and must be handled with care.)

What you get: An asbestos collection service for householders in the Belfast City Council area. We will send householders who contact us two asbestos collection bags which must be used to hold the asbestos. We will accept up to 120kg of asbestos but it must be enclosed with care in the bags we send you. Also, due to the specialised nature of the service, Waste Management can only arrange collections once per month. Asbestos product should not be broken up. Householders will have to provide appropriate plastic sheeting and seal packages.

What is not provided: We will not collect asbestos that weighs over 120kg and we will not collect asbestos that has been removed by a commercial contractor. Also, we will not collect asbestos outside the Belfast City Council area. If our contractor arrives to collect and your asbestos does not meet the requirements outlined we will reject the asbestos and you will have to arrange your own collection.

Target: To collect asbestos within thirty days of receiving your telephone or online request. In the interim period it is your responsibility to keep this waste safely covered in suitable asbestos storage bags or sheeting. Bags will be sent out within one working day of being requested. Web link: [Find out about asbestos collections](#)

8. Promotion and education

Aim: To promote the waste management hierarchy throughout Belfast and provide information on waste reduction and recycling initiatives.

What you get: Presentations and talks on recycling issues for interested groups (including businesses, schools and community groups). We also host and participate in a wide range of events.

How can customers help us? Ask us questions, suggest ways we could improve recycling and waste reduction initiatives in Belfast. We are happy to answer any queries you may have on recycling issues but we always want to hear your views. Please contact us on 0800 032 8100 or email wasteeducation@belfastcity.gov.uk

Target: To (i) answer you query immediately or within three working days of your question (ii) agree a date for recycling presentation or talk, within 5 working days of receiving the initial request. Web link: [Find out about waste education opportunities](#)

9. Household waste assessments

Aim: To educate, advise and facilitate householders who require extra help with their household waste.

What you get: A home visit from a Resource Advisor about household waste and recycling. A Resource Advisor will give information and advice on what is acceptable in each household bin. They can also do assessments which will show if additional bin capacity is required.

How can customers help us? If you think you would benefit from a home visit from one of our Resource Advisors regarding waste and recycling issues or feel that you are struggling with your bin capacity please make an appointment by calling 0800 032 8100. Our team will be happy to speak with you.

Target: To carry out an assessment within 10 working days of receiving the initial request.

Appendix 5

Public Usage Rates at HRC's

Alexandra Park Avenue HRC

Winter Period

| | Jan-09 | Feb-09 | Mar-09 | Oct-09 | Nov-09 | Dec-09 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--------------|---------------|--|--------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|-------------|--|--|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|------|----|----------|-----|----|----------|-----|----|----------|------|----|----------|-----|----|----------|-----|----|--------------|-------------|--|--|--|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|--------------|-------------|--|---|------|---------------|----------------|----------|-----|----|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|--------------|-------------|--|
| | Not Available | | | Not Available | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>201</td><td>7</td></tr> <tr><td>10:00:00</td><td>634</td><td>23</td></tr> <tr><td>11:00:00</td><td>741</td><td>26</td></tr> <tr><td>12:00:00</td><td>908</td><td>32</td></tr> <tr><td>13:00:00</td><td>911</td><td>33</td></tr> <tr><td>14:00:00</td><td>933</td><td>33</td></tr> <tr><td>15:00:00</td><td>815</td><td>29</td></tr> <tr><td>16:00:00</td><td>831</td><td>30</td></tr> <tr><td>17:00:00</td><td>568</td><td>20</td></tr> <tr><td>Total</td><td>6542</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 201 | 7 | 10:00:00 | 634 | 23 | 11:00:00 | 741 | 26 | 12:00:00 | 908 | 32 | 13:00:00 | 911 | 33 | 14:00:00 | 933 | 33 | 15:00:00 | 815 | 29 | 16:00:00 | 831 | 30 | 17:00:00 | 568 | 20 | Total | 6542 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>265</td><td>9</td></tr> <tr><td>10:00:00</td><td>740</td><td>25</td></tr> <tr><td>11:00:00</td><td>877</td><td>29</td></tr> <tr><td>12:00:00</td><td>1050</td><td>35</td></tr> <tr><td>13:00:00</td><td>868</td><td>29</td></tr> <tr><td>14:00:00</td><td>863</td><td>29</td></tr> <tr><td>15:00:00</td><td>1066</td><td>36</td></tr> <tr><td>16:00:00</td><td>839</td><td>28</td></tr> <tr><td>17:00:00</td><td>583</td><td>19</td></tr> <tr><td>Total</td><td>7148</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 265 | 9 | 10:00:00 | 740 | 25 | 11:00:00 | 877 | 29 | 12:00:00 | 1050 | 35 | 13:00:00 | 868 | 29 | 14:00:00 | 863 | 29 | 15:00:00 | 1066 | 36 | 16:00:00 | 839 | 28 | 17:00:00 | 583 | 19 | Total | 7148 | | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>257</td><td>9</td></tr> <tr><td>10:00:00</td><td>595</td><td>20</td></tr> <tr><td>11:00:00</td><td>755</td><td>25</td></tr> <tr><td>12:00:00</td><td>787</td><td>26</td></tr> <tr><td>13:00:00</td><td>990</td><td>33</td></tr> <tr><td>14:00:00</td><td>1019</td><td>34</td></tr> <tr><td>15:00:00</td><td>1019</td><td>34</td></tr> <tr><td>16:00:00</td><td>934</td><td>31</td></tr> <tr><td>17:00:00</td><td>616</td><td>21</td></tr> <tr><td>Total</td><td>6972</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 257 | 9 | 10:00:00 | 595 | 20 | 11:00:00 | 755 | 25 | 12:00:00 | 787 | 26 | 13:00:00 | 990 | 33 | 14:00:00 | 1019 | 34 | 15:00:00 | 1019 | 34 | 16:00:00 | 934 | 31 | 17:00:00 | 616 | 21 | Total | 6972 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>390</td><td>13</td></tr> <tr><td>10:00:00</td><td>647</td><td>22</td></tr> <tr><td>11:00:00</td><td>924</td><td>31</td></tr> <tr><td>12:00:00</td><td>1137</td><td>38</td></tr> <tr><td>13:00:00</td><td>1371</td><td>46</td></tr> <tr><td>14:00:00</td><td>1183</td><td>39</td></tr> <tr><td>15:00:00</td><td>1027</td><td>34</td></tr> <tr><td>16:00:00</td><td>966</td><td>32</td></tr> <tr><td>17:00:00</td><td>813</td><td>27</td></tr> <tr><td>Total</td><td>8717</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 390 | 13 | 10:00:00 | 647 | 22 | 11:00:00 | 924 | 31 | 12:00:00 | 1137 | 38 | 13:00:00 | 1371 | 46 | 14:00:00 | 1183 | 39 | 15:00:00 | 1027 | 34 | 16:00:00 | 966 | 32 | 17:00:00 | 813 | 27 | Total | 8717 | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 201 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 634 | 23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 741 | 26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 908 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 911 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 933 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 815 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 831 | 30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 568 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 6542 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 09:00:00 | 265 | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 740 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 877 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1050 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 868 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 863 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1066 | 36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 839 | 28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 583 | 19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 7148 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 257 | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 595 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 755 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 787 | 26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 990 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1019 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1019 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 934 | 31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 616 | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 6972 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 390 | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 647 | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 924 | 31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1137 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1371 | 46 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1183 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1027 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 966 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 813 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 8717 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Summer Period

| | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--------------|---|----------------|---------------|----------------|----------|--------|---|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|---|--------------|--------------|--|---|------|---------------|----------------|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|---|--------------|--------------|--|---|------|---------------|----------------|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|---|------|---------------|----------------|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|--|------|---------------|----------------|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|---|--------------|--------------|--|---|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|-------------|--|
| | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>279</td><td>9</td></tr> <tr><td>10:00:00</td><td>807</td><td>27</td></tr> <tr><td>11:00:00</td><td>1133</td><td>38</td></tr> <tr><td>12:00:00</td><td>1239</td><td>41</td></tr> <tr><td>13:00:00</td><td>1339</td><td>45</td></tr> <tr><td>14:00:00</td><td>1299</td><td>43</td></tr> <tr><td>15:00:00</td><td>1392</td><td>46</td></tr> <tr><td>16:00:00</td><td>1282</td><td>43</td></tr> <tr><td>17:00:00</td><td>1097</td><td>37</td></tr> <tr><td>18:00:00</td><td>458</td><td>15</td></tr> <tr><td>19:00:00</td><td>308</td><td>10</td></tr> <tr><td>20:00:00</td><td>193</td><td>6</td></tr> <tr><td>Total</td><td>10824</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 279 | 9 | 10:00:00 | 807 | 27 | 11:00:00 | 1133 | 38 | 12:00:00 | 1239 | 41 | 13:00:00 | 1339 | 45 | 14:00:00 | 1299 | 43 | 15:00:00 | 1392 | 46 | 16:00:00 | 1282 | 43 | 17:00:00 | 1097 | 37 | 18:00:00 | 458 | 15 | 19:00:00 | 308 | 10 | 20:00:00 | 193 | 6 | Total | 10824 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>308</td><td>10</td></tr> <tr><td>10:00:00</td><td>733</td><td>24</td></tr> <tr><td>11:00:00</td><td>1013</td><td>33</td></tr> <tr><td>12:00:00</td><td>1159</td><td>37</td></tr> <tr><td>13:00:00</td><td>1234</td><td>40</td></tr> <tr><td>14:00:00</td><td>1263</td><td>41</td></tr> <tr><td>15:00:00</td><td>1381</td><td>45</td></tr> <tr><td>16:00:00</td><td>1213</td><td>39</td></tr> <tr><td>17:00:00</td><td>877</td><td>28</td></tr> <tr><td>18:00:00</td><td>399</td><td>13</td></tr> <tr><td>19:00:00</td><td>376</td><td>12</td></tr> <tr><td>20:00:00</td><td>214</td><td>7</td></tr> <tr><td>Total</td><td>10167</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 308 | 10 | 10:00:00 | 733 | 24 | 11:00:00 | 1013 | 33 | 12:00:00 | 1159 | 37 | 13:00:00 | 1234 | 40 | 14:00:00 | 1263 | 41 | 15:00:00 | 1381 | 45 | 16:00:00 | 1213 | 39 | 17:00:00 | 877 | 28 | 18:00:00 | 399 | 13 | 19:00:00 | 376 | 12 | 20:00:00 | 214 | 7 | Total | 10167 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>307</td><td>10</td></tr> <tr><td>10:00:00</td><td>854</td><td>28</td></tr> <tr><td>11:00:00</td><td>1080</td><td>36</td></tr> <tr><td>12:00:00</td><td>1135</td><td>38</td></tr> <tr><td>13:00:00</td><td>1351</td><td>45</td></tr> <tr><td>14:00:00</td><td>1338</td><td>45</td></tr> <tr><td>15:00:00</td><td>1392</td><td>46</td></tr> <tr><td>16:00:00</td><td>1295</td><td>43</td></tr> <tr><td>17:00:00</td><td>1192</td><td>40</td></tr> <tr><td>18:00:00</td><td>586</td><td>20</td></tr> <tr><td>19:00:00</td><td>524</td><td>17</td></tr> <tr><td>20:00:00</td><td>541</td><td>18</td></tr> <tr><td>Total</td><td>11593</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 307 | 10 | 10:00:00 | 854 | 28 | 11:00:00 | 1080 | 36 | 12:00:00 | 1135 | 38 | 13:00:00 | 1351 | 45 | 14:00:00 | 1338 | 45 | 15:00:00 | 1392 | 46 | 16:00:00 | 1295 | 43 | 17:00:00 | 1192 | 40 | 18:00:00 | 586 | 20 | 19:00:00 | 524 | 17 | 20:00:00 | 541 | 18 | Total | 11593 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>341</td><td>11</td></tr> <tr><td>10:00:00</td><td>749</td><td>25</td></tr> <tr><td>11:00:00</td><td>1058</td><td>35</td></tr> <tr><td>12:00:00</td><td>1188</td><td>40</td></tr> <tr><td>13:00:00</td><td>1354</td><td>45</td></tr> <tr><td>14:00:00</td><td>1343</td><td>45</td></tr> <tr><td>15:00:00</td><td>1381</td><td>46</td></tr> <tr><td>16:00:00</td><td>1330</td><td>44</td></tr> <tr><td>17:00:00</td><td>1028</td><td>34</td></tr> <tr><td>18:00:00</td><td>554</td><td>18</td></tr> <tr><td>19:00:00</td><td>428</td><td>14</td></tr> <tr><td>20:00:00</td><td>362</td><td>12</td></tr> <tr><td>Total</td><td>11112</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 341 | 11 | 10:00:00 | 749 | 25 | 11:00:00 | 1058 | 35 | 12:00:00 | 1188 | 40 | 13:00:00 | 1354 | 45 | 14:00:00 | 1343 | 45 | 15:00:00 | 1381 | 46 | 16:00:00 | 1330 | 44 | 17:00:00 | 1028 | 34 | 18:00:00 | 554 | 18 | 19:00:00 | 428 | 14 | 20:00:00 | 362 | 12 | Total | 11112 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>308</td><td>10</td></tr> <tr><td>10:00:00</td><td>696</td><td>22</td></tr> <tr><td>11:00:00</td><td>1024</td><td>33</td></tr> <tr><td>12:00:00</td><td>1151</td><td>37</td></tr> <tr><td>13:00:00</td><td>1295</td><td>42</td></tr> <tr><td>14:00:00</td><td>1230</td><td>40</td></tr> <tr><td>15:00:00</td><td>1307</td><td>42</td></tr> <tr><td>16:00:00</td><td>1280</td><td>41</td></tr> <tr><td>17:00:00</td><td>1046</td><td>34</td></tr> <tr><td>18:00:00</td><td>521</td><td>17</td></tr> <tr><td>19:00:00</td><td>416</td><td>13</td></tr> <tr><td>20:00:00</td><td>291</td><td>9</td></tr> <tr><td>Total</td><td>10562</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 308 | 10 | 10:00:00 | 696 | 22 | 11:00:00 | 1024 | 33 | 12:00:00 | 1151 | 37 | 13:00:00 | 1295 | 42 | 14:00:00 | 1230 | 40 | 15:00:00 | 1307 | 42 | 16:00:00 | 1280 | 41 | 17:00:00 | 1046 | 34 | 18:00:00 | 521 | 17 | 19:00:00 | 416 | 13 | 20:00:00 | 291 | 9 | Total | 10562 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>269</td><td>9</td></tr> <tr><td>10:00:00</td><td>781</td><td>26</td></tr> <tr><td>11:00:00</td><td>984</td><td>33</td></tr> <tr><td>12:00:00</td><td>1127</td><td>38</td></tr> <tr><td>13:00:00</td><td>1125</td><td>37</td></tr> <tr><td>14:00:00</td><td>1163</td><td>39</td></tr> <tr><td>15:00:00</td><td>1264</td><td>42</td></tr> <tr><td>16:00:00</td><td>1221</td><td>41</td></tr> <tr><td>17:00:00</td><td>979</td><td>33</td></tr> <tr><td>18:00:00</td><td>459</td><td>15</td></tr> <tr><td>19:00:00</td><td>335</td><td>11</td></tr> <tr><td>20:00:00</td><td>285</td><td>10</td></tr> <tr><td>Total</td><td>9989</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 269 | 9 | 10:00:00 | 781 | 26 | 11:00:00 | 984 | 33 | 12:00:00 | 1127 | 38 | 13:00:00 | 1125 | 37 | 14:00:00 | 1163 | 39 | 15:00:00 | 1264 | 42 | 16:00:00 | 1221 | 41 | 17:00:00 | 979 | 33 | 18:00:00 | 459 | 15 | 19:00:00 | 335 | 11 | 20:00:00 | 285 | 10 | Total | 9989 | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 279 | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 807 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1133 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1239 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1339 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1299 | 43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1392 | 46 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1282 | 43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 1097 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 458 | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 308 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 193 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 10824 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 308 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 733 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1013 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1159 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1234 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1263 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1381 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1213 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 18:00:00 | 399 | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 20:00:00 | 214 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 10167 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 307 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 854 | 28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1080 | 36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1135 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1351 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1338 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1392 | 46 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1295 | 43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 1192 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 586 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 524 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 541 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 11593 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 341 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 749 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1058 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1188 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1354 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1343 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1381 | 46 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1330 | 44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 18:00:00 | 554 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 428 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 362 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 11112 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 308 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 696 | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1024 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1151 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1295 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1230 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1307 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1280 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 1046 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 521 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 416 | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 291 | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 10562 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 269 | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 781 | 26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 984 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1127 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1125 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1163 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1264 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1221 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 979 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 459 | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 335 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 285 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 9989 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Palmerston Road HRC

Winter Period

| | Jan-09 | Feb-09 | Mar-09 | Oct-09 | Nov-09 | Dec-09 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------|---------------|--|-----------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|--------------|-------------|--|--|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|--------------|-------------|--|---------------|---|-----------|---------------|---------------|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|-------------|--|--|-----------|---------------|---------------|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|--------------|-------------|--|
| Not Available | Not Available | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time Secs</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>228</td><td>8</td></tr> <tr><td>10:00:00</td><td>684</td><td>24</td></tr> <tr><td>11:00:00</td><td>957</td><td>34</td></tr> <tr><td>12:00:00</td><td>1042</td><td>37</td></tr> <tr><td>13:00:00</td><td>1114</td><td>40</td></tr> <tr><td>14:00:00</td><td>1114</td><td>40</td></tr> <tr><td>15:00:00</td><td>1248</td><td>45</td></tr> <tr><td>16:00:00</td><td>1090</td><td>39</td></tr> <tr><td>17:00:00</td><td>906</td><td>32</td></tr> <tr><td>Total</td><td>8383</td><td></td></tr> </tbody> </table> | Time Secs | Monthly Total | Hourly Average | 09:00:00 | 228 | 8 | 10:00:00 | 684 | 24 | 11:00:00 | 957 | 34 | 12:00:00 | 1042 | 37 | 13:00:00 | 1114 | 40 | 14:00:00 | 1114 | 40 | 15:00:00 | 1248 | 45 | 16:00:00 | 1090 | 39 | 17:00:00 | 906 | 32 | Total | 8383 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>228</td><td>7</td></tr> <tr><td>10:00:00</td><td>657</td><td>21</td></tr> <tr><td>11:00:00</td><td>842</td><td>27</td></tr> <tr><td>12:00:00</td><td>988</td><td>32</td></tr> <tr><td>13:00:00</td><td>1025</td><td>33</td></tr> <tr><td>14:00:00</td><td>1017</td><td>33</td></tr> <tr><td>15:00:00</td><td>1143</td><td>37</td></tr> <tr><td>16:00:00</td><td>1034</td><td>33</td></tr> <tr><td>17:00:00</td><td>609</td><td>20</td></tr> <tr><td>Total</td><td>7542</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 228 | 7 | 10:00:00 | 657 | 21 | 11:00:00 | 842 | 27 | 12:00:00 | 988 | 32 | 13:00:00 | 1025 | 33 | 14:00:00 | 1017 | 33 | 15:00:00 | 1143 | 37 | 16:00:00 | 1034 | 33 | 17:00:00 | 609 | 20 | Total | 7542 | | Not Available | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time Secs</th> <th>Monthly Total</th> <th>Daily Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>528</td><td>18</td></tr> <tr><td>10:00:00</td><td>708</td><td>24</td></tr> <tr><td>11:00:00</td><td>874</td><td>29</td></tr> <tr><td>12:00:00</td><td>940</td><td>31</td></tr> <tr><td>13:00:00</td><td>1053</td><td>35</td></tr> <tr><td>14:00:00</td><td>1065</td><td>36</td></tr> <tr><td>15:00:00</td><td>994</td><td>33</td></tr> <tr><td>16:00:00</td><td>905</td><td>30</td></tr> <tr><td>17:00:00</td><td>713</td><td>24</td></tr> <tr><td>Total</td><td>7780</td><td></td></tr> </tbody> </table> | Time Secs | Monthly Total | Daily Average | 09:00:00 | 528 | 18 | 10:00:00 | 708 | 24 | 11:00:00 | 874 | 29 | 12:00:00 | 940 | 31 | 13:00:00 | 1053 | 35 | 14:00:00 | 1065 | 36 | 15:00:00 | 994 | 33 | 16:00:00 | 905 | 30 | 17:00:00 | 713 | 24 | Total | 7780 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time Secs</th> <th>Monthly Total</th> <th>Daily Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>352</td><td>12</td></tr> <tr><td>10:00:00</td><td>580</td><td>19</td></tr> <tr><td>11:00:00</td><td>749</td><td>25</td></tr> <tr><td>12:00:00</td><td>813</td><td>27</td></tr> <tr><td>13:00:00</td><td>1031</td><td>34</td></tr> <tr><td>14:00:00</td><td>1020</td><td>34</td></tr> <tr><td>15:00:00</td><td>1085</td><td>36</td></tr> <tr><td>16:00:00</td><td>884</td><td>29</td></tr> <tr><td>17:00:00</td><td>666</td><td>22</td></tr> <tr><td>Total</td><td>7180</td><td></td></tr> </tbody> </table> | Time Secs | Monthly Total | Daily Average | 09:00:00 | 352 | 12 | 10:00:00 | 580 | 19 | 11:00:00 | 749 | 25 | 12:00:00 | 813 | 27 | 13:00:00 | 1031 | 34 | 14:00:00 | 1020 | 34 | 15:00:00 | 1085 | 36 | 16:00:00 | 884 | 29 | 17:00:00 | 666 | 22 | Total | 7180 | |
| Time Secs | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 228 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 684 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 957 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1042 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1114 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1114 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1248 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1090 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 906 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 8383 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 228 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 657 | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 842 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 988 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1025 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1017 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1143 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1034 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 609 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 7542 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time Secs | Monthly Total | Daily Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 528 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 708 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 874 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 940 | 31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1053 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1065 | 36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 994 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 905 | 30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 713 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 7780 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time Secs | Monthly Total | Daily Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 352 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 580 | 19 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 749 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 813 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1031 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1020 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1085 | 36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 884 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 666 | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 7180 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 33 | 27 | | 29 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Summer Period

| | Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--------------|--|----------------|----------------|----------------|----------|--------|---|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|---|-----------|---------------|---------------|----------|----|---|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|-------------|--|--|------|---------------|----------------|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|---------------|---------------|---------------|
| | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time Secs</th> <th>Monthly Totals</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>226</td><td>8</td></tr> <tr><td>10:00:00</td><td>706</td><td>25</td></tr> <tr><td>11:00:00</td><td>1160</td><td>41</td></tr> <tr><td>12:00:00</td><td>1272</td><td>45</td></tr> <tr><td>13:00:00</td><td>1451</td><td>52</td></tr> <tr><td>14:00:00</td><td>1405</td><td>50</td></tr> <tr><td>15:00:00</td><td>1549</td><td>55</td></tr> <tr><td>16:00:00</td><td>1536</td><td>55</td></tr> <tr><td>17:00:00</td><td>1229</td><td>44</td></tr> <tr><td>18:00:00</td><td>413</td><td>15</td></tr> <tr><td>19:00:00</td><td>396</td><td>14</td></tr> <tr><td>20:00:00</td><td>473</td><td>17</td></tr> <tr><td>Total</td><td>11816</td><td></td></tr> </tbody> </table> | Time Secs | Monthly Totals | Hourly Average | 09:00:00 | 226 | 8 | 10:00:00 | 706 | 25 | 11:00:00 | 1160 | 41 | 12:00:00 | 1272 | 45 | 13:00:00 | 1451 | 52 | 14:00:00 | 1405 | 50 | 15:00:00 | 1549 | 55 | 16:00:00 | 1536 | 55 | 17:00:00 | 1229 | 44 | 18:00:00 | 413 | 15 | 19:00:00 | 396 | 14 | 20:00:00 | 473 | 17 | Total | 11816 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time Secs</th> <th>Monthly Total</th> <th>Daily Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>94</td><td>7</td></tr> <tr><td>10:00:00</td><td>257</td><td>18</td></tr> <tr><td>11:00:00</td><td>360</td><td>26</td></tr> <tr><td>12:00:00</td><td>443</td><td>32</td></tr> <tr><td>13:00:00</td><td>520</td><td>37</td></tr> <tr><td>14:00:00</td><td>459</td><td>33</td></tr> <tr><td>15:00:00</td><td>577</td><td>41</td></tr> <tr><td>16:00:00</td><td>475</td><td>34</td></tr> <tr><td>17:00:00</td><td>359</td><td>26</td></tr> <tr><td>18:00:00</td><td>149</td><td>11</td></tr> <tr><td>19:00:00</td><td>166</td><td>12</td></tr> <tr><td>20:00:00</td><td>151</td><td>11</td></tr> <tr><td>Total</td><td>4006</td><td></td></tr> </tbody> </table> | Time Secs | Monthly Total | Daily Average | 09:00:00 | 94 | 7 | 10:00:00 | 257 | 18 | 11:00:00 | 360 | 26 | 12:00:00 | 443 | 32 | 13:00:00 | 520 | 37 | 14:00:00 | 459 | 33 | 15:00:00 | 577 | 41 | 16:00:00 | 475 | 34 | 17:00:00 | 359 | 26 | 18:00:00 | 149 | 11 | 19:00:00 | 166 | 12 | 20:00:00 | 151 | 11 | Total | 4006 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>343</td><td>11</td></tr> <tr><td>10:00:00</td><td>826</td><td>28</td></tr> <tr><td>11:00:00</td><td>1017</td><td>34</td></tr> <tr><td>12:00:00</td><td>1054</td><td>35</td></tr> <tr><td>13:00:00</td><td>1215</td><td>41</td></tr> <tr><td>14:00:00</td><td>1164</td><td>39</td></tr> <tr><td>15:00:00</td><td>1264</td><td>42</td></tr> <tr><td>16:00:00</td><td>1146</td><td>38</td></tr> <tr><td>17:00:00</td><td>899</td><td>30</td></tr> <tr><td>18:00:00</td><td>492</td><td>16</td></tr> <tr><td>19:00:00</td><td>514</td><td>17</td></tr> <tr><td>20:00:00</td><td>506</td><td>17</td></tr> <tr><td>Total</td><td>10437</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 343 | 11 | 10:00:00 | 826 | 28 | 11:00:00 | 1017 | 34 | 12:00:00 | 1054 | 35 | 13:00:00 | 1215 | 41 | 14:00:00 | 1164 | 39 | 15:00:00 | 1264 | 42 | 16:00:00 | 1146 | 38 | 17:00:00 | 899 | 30 | 18:00:00 | 492 | 16 | 19:00:00 | 514 | 17 | 20:00:00 | 506 | 17 | Total | 10437 | | Not Available | Not Available | Not Available |
| Time Secs | Monthly Totals | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 226 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 706 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1160 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1272 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1451 | 52 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1405 | 50 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1549 | 55 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1536 | 55 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 1229 | 44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 413 | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 396 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 473 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 11816 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time Secs | Monthly Total | Daily Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 94 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 257 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 360 | 26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 443 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 520 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 459 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 577 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 475 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 359 | 26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 149 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 166 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 151 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 4006 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 343 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 826 | 28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1017 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1054 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1215 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1164 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1264 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1146 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 899 | 30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 492 | 16 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 514 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 506 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 10437 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 35 | 24 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

* Monthly total only for 14 days for May

Blackstaff Way HRC

Winter Period

| Jan-09 | Feb-09 | Mar-09 | Oct-09 | Nov-09 | Dec-09 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------|---|----------------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|--------------|-------------|--|--|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|--------------|-------------|--|---------------|--|-----------|---------------|---------------|----------|-----|----|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|--------------|-------------|--|--|-----------|---------------|---------------|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|--------------|-------------|--|
| Not Available | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>159</td><td>6</td></tr> <tr><td>10:00:00</td><td>643</td><td>23</td></tr> <tr><td>11:00:00</td><td>969</td><td>35</td></tr> <tr><td>12:00:00</td><td>1096</td><td>39</td></tr> <tr><td>13:00:00</td><td>1319</td><td>47</td></tr> <tr><td>14:00:00</td><td>1154</td><td>41</td></tr> <tr><td>15:00:00</td><td>1275</td><td>46</td></tr> <tr><td>16:00:00</td><td>1153</td><td>41</td></tr> <tr><td>17:00:00</td><td>910</td><td>33</td></tr> <tr><td>Total</td><td>8678</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 159 | 6 | 10:00:00 | 643 | 23 | 11:00:00 | 969 | 35 | 12:00:00 | 1096 | 39 | 13:00:00 | 1319 | 47 | 14:00:00 | 1154 | 41 | 15:00:00 | 1275 | 46 | 16:00:00 | 1153 | 41 | 17:00:00 | 910 | 33 | Total | 8678 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>148</td><td>5</td></tr> <tr><td>10:00:00</td><td>518</td><td>17</td></tr> <tr><td>11:00:00</td><td>759</td><td>25</td></tr> <tr><td>12:00:00</td><td>889</td><td>30</td></tr> <tr><td>13:00:00</td><td>954</td><td>32</td></tr> <tr><td>14:00:00</td><td>1001</td><td>33</td></tr> <tr><td>15:00:00</td><td>1008</td><td>34</td></tr> <tr><td>16:00:00</td><td>921</td><td>31</td></tr> <tr><td>17:00:00</td><td>634</td><td>21</td></tr> <tr><td>Total</td><td>6832</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 148 | 5 | 10:00:00 | 518 | 17 | 11:00:00 | 759 | 25 | 12:00:00 | 889 | 30 | 13:00:00 | 954 | 32 | 14:00:00 | 1001 | 33 | 15:00:00 | 1008 | 34 | 16:00:00 | 921 | 31 | 17:00:00 | 634 | 21 | Total | 6832 | | Not Available | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time Secs</th> <th>Monthly Total</th> <th>Daily Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>604</td><td>20</td></tr> <tr><td>10:00:00</td><td>802</td><td>27</td></tr> <tr><td>11:00:00</td><td>992</td><td>33</td></tr> <tr><td>12:00:00</td><td>1140</td><td>38</td></tr> <tr><td>13:00:00</td><td>1306</td><td>44</td></tr> <tr><td>14:00:00</td><td>1248</td><td>42</td></tr> <tr><td>15:00:00</td><td>1245</td><td>42</td></tr> <tr><td>16:00:00</td><td>1099</td><td>37</td></tr> <tr><td>17:00:00</td><td>761</td><td>25</td></tr> <tr><td>Total</td><td>9197</td><td></td></tr> </tbody> </table> | Time Secs | Monthly Total | Daily Average | 09:00:00 | 604 | 20 | 10:00:00 | 802 | 27 | 11:00:00 | 992 | 33 | 12:00:00 | 1140 | 38 | 13:00:00 | 1306 | 44 | 14:00:00 | 1248 | 42 | 15:00:00 | 1245 | 42 | 16:00:00 | 1099 | 37 | 17:00:00 | 761 | 25 | Total | 9197 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time Secs</th> <th>Monthly Total</th> <th>Daily Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>506</td><td>17</td></tr> <tr><td>10:00:00</td><td>662</td><td>22</td></tr> <tr><td>11:00:00</td><td>787</td><td>26</td></tr> <tr><td>12:00:00</td><td>967</td><td>32</td></tr> <tr><td>13:00:00</td><td>1026</td><td>34</td></tr> <tr><td>14:00:00</td><td>1077</td><td>36</td></tr> <tr><td>15:00:00</td><td>1120</td><td>37</td></tr> <tr><td>16:00:00</td><td>953</td><td>32</td></tr> <tr><td>17:00:00</td><td>687</td><td>23</td></tr> <tr><td>Total</td><td>7785</td><td></td></tr> </tbody> </table> | Time Secs | Monthly Total | Daily Average | 09:00:00 | 506 | 17 | 10:00:00 | 662 | 22 | 11:00:00 | 787 | 26 | 12:00:00 | 967 | 32 | 13:00:00 | 1026 | 34 | 14:00:00 | 1077 | 36 | 15:00:00 | 1120 | 37 | 16:00:00 | 953 | 32 | 17:00:00 | 687 | 23 | Total | 7785 | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 159 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 643 | 23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 969 | 35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1096 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1319 | 47 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1154 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1275 | 46 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1153 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 910 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 8678 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 148 | 5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 518 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 759 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 889 | 30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 954 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1001 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1008 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 921 | 31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 634 | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 6832 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time Secs | Monthly Total | Daily Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 604 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 802 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 992 | 33 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1140 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1306 | 44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1248 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1245 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1099 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 761 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 9197 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time Secs | Monthly Total | Daily Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 506 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 662 | 22 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 787 | 26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 967 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1026 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1077 | 36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1120 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 953 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 687 | 23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 7785 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Summer Period

| Apr-09 | May-09 | Jun-09 | Jul-09 | Aug-09 | Sep-09 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---------------|----------------|----------------|----------|--------|---|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|--|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|---|----------|-----|----|----------|-----|----|--------------|-------------|--|---|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|--|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|--|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|---|------|---------------|----------------|----------|-----|---|----------|-----|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|------|----|----------|-----|----|----------|-----|----|----------|-----|----|----------|-----|----|--------------|--------------|--|
| <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>229</td><td>8</td></tr> <tr><td>10:00:00</td><td>825</td><td>28</td></tr> <tr><td>11:00:00</td><td>1256</td><td>42</td></tr> <tr><td>12:00:00</td><td>1446</td><td>48</td></tr> <tr><td>13:00:00</td><td>1619</td><td>54</td></tr> <tr><td>14:00:00</td><td>1711</td><td>57</td></tr> <tr><td>15:00:00</td><td>1590</td><td>53</td></tr> <tr><td>16:00:00</td><td>1452</td><td>48</td></tr> <tr><td>17:00:00</td><td>1107</td><td>37</td></tr> <tr><td>18:00:00</td><td>332</td><td>11</td></tr> <tr><td>19:00:00</td><td>403</td><td>13</td></tr> <tr><td>20:00:00</td><td>416</td><td>14</td></tr> <tr><td>Total</td><td>12376</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 229 | 8 | 10:00:00 | 825 | 28 | 11:00:00 | 1256 | 42 | 12:00:00 | 1446 | 48 | 13:00:00 | 1619 | 54 | 14:00:00 | 1711 | 57 | 15:00:00 | 1590 | 53 | 16:00:00 | 1452 | 48 | 17:00:00 | 1107 | 37 | 18:00:00 | 332 | 11 | 19:00:00 | 403 | 13 | 20:00:00 | 416 | 14 | Total | 12376 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>194</td><td>6</td></tr> <tr><td>10:00:00</td><td>627</td><td>20</td></tr> <tr><td>11:00:00</td><td>977</td><td>32</td></tr> <tr><td>12:00:00</td><td>1177</td><td>38</td></tr> <tr><td>13:00:00</td><td>1224</td><td>39</td></tr> <tr><td>14:00:00</td><td>1267</td><td>41</td></tr> <tr><td>15:00:00</td><td>1223</td><td>39</td></tr> <tr><td>16:00:00</td><td>1124</td><td>36</td></tr> <tr><td>17:00:00</td><td>779</td><td>25</td></tr> <tr><td>18:00:00</td><td>241</td><td>8</td></tr> <tr><td>19:00:00</td><td>414</td><td>13</td></tr> <tr><td>20:00:00</td><td>513</td><td>17</td></tr> <tr><td>Total</td><td>9760</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 194 | 6 | 10:00:00 | 627 | 20 | 11:00:00 | 977 | 32 | 12:00:00 | 1177 | 38 | 13:00:00 | 1224 | 39 | 14:00:00 | 1267 | 41 | 15:00:00 | 1223 | 39 | 16:00:00 | 1124 | 36 | 17:00:00 | 779 | 25 | 18:00:00 | 241 | 8 | 19:00:00 | 414 | 13 | 20:00:00 | 513 | 17 | Total | 9760 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>234</td><td>8</td></tr> <tr><td>10:00:00</td><td>809</td><td>27</td></tr> <tr><td>11:00:00</td><td>1100</td><td>37</td></tr> <tr><td>12:00:00</td><td>1210</td><td>40</td></tr> <tr><td>13:00:00</td><td>1312</td><td>44</td></tr> <tr><td>14:00:00</td><td>1313</td><td>44</td></tr> <tr><td>15:00:00</td><td>1334</td><td>44</td></tr> <tr><td>16:00:00</td><td>1195</td><td>40</td></tr> <tr><td>17:00:00</td><td>900</td><td>30</td></tr> <tr><td>18:00:00</td><td>368</td><td>12</td></tr> <tr><td>19:00:00</td><td>530</td><td>18</td></tr> <tr><td>20:00:00</td><td>725</td><td>24</td></tr> <tr><td>Total</td><td>11030</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 234 | 8 | 10:00:00 | 809 | 27 | 11:00:00 | 1100 | 37 | 12:00:00 | 1210 | 40 | 13:00:00 | 1312 | 44 | 14:00:00 | 1313 | 44 | 15:00:00 | 1334 | 44 | 16:00:00 | 1195 | 40 | 17:00:00 | 900 | 30 | 18:00:00 | 368 | 12 | 19:00:00 | 530 | 18 | 20:00:00 | 725 | 24 | Total | 11030 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>274</td><td>9</td></tr> <tr><td>10:00:00</td><td>828</td><td>28</td></tr> <tr><td>11:00:00</td><td>1089</td><td>36</td></tr> <tr><td>12:00:00</td><td>1351</td><td>45</td></tr> <tr><td>13:00:00</td><td>1457</td><td>49</td></tr> <tr><td>14:00:00</td><td>1465</td><td>49</td></tr> <tr><td>15:00:00</td><td>1570</td><td>52</td></tr> <tr><td>16:00:00</td><td>1346</td><td>45</td></tr> <tr><td>17:00:00</td><td>1030</td><td>34</td></tr> <tr><td>18:00:00</td><td>412</td><td>14</td></tr> <tr><td>19:00:00</td><td>493</td><td>16</td></tr> <tr><td>20:00:00</td><td>615</td><td>21</td></tr> <tr><td>Total</td><td>11518</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 274 | 9 | 10:00:00 | 828 | 28 | 11:00:00 | 1089 | 36 | 12:00:00 | 1351 | 45 | 13:00:00 | 1457 | 49 | 14:00:00 | 1465 | 49 | 15:00:00 | 1570 | 52 | 16:00:00 | 1346 | 45 | 17:00:00 | 1030 | 34 | 18:00:00 | 412 | 14 | 19:00:00 | 493 | 16 | 20:00:00 | 615 | 21 | Total | 11518 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>219</td><td>7</td></tr> <tr><td>10:00:00</td><td>639</td><td>21</td></tr> <tr><td>11:00:00</td><td>957</td><td>31</td></tr> <tr><td>12:00:00</td><td>1222</td><td>39</td></tr> <tr><td>13:00:00</td><td>1390</td><td>45</td></tr> <tr><td>14:00:00</td><td>1336</td><td>43</td></tr> <tr><td>15:00:00</td><td>1332</td><td>43</td></tr> <tr><td>16:00:00</td><td>1294</td><td>42</td></tr> <tr><td>17:00:00</td><td>947</td><td>31</td></tr> <tr><td>18:00:00</td><td>363</td><td>12</td></tr> <tr><td>19:00:00</td><td>447</td><td>14</td></tr> <tr><td>20:00:00</td><td>549</td><td>18</td></tr> <tr><td>Total</td><td>10695</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 219 | 7 | 10:00:00 | 639 | 21 | 11:00:00 | 957 | 31 | 12:00:00 | 1222 | 39 | 13:00:00 | 1390 | 45 | 14:00:00 | 1336 | 43 | 15:00:00 | 1332 | 43 | 16:00:00 | 1294 | 42 | 17:00:00 | 947 | 31 | 18:00:00 | 363 | 12 | 19:00:00 | 447 | 14 | 20:00:00 | 549 | 18 | Total | 10695 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Time</th> <th>Monthly Total</th> <th>Hourly Average</th> </tr> </thead> <tbody> <tr><td>09:00:00</td><td>179</td><td>6</td></tr> <tr><td>10:00:00</td><td>743</td><td>25</td></tr> <tr><td>11:00:00</td><td>1018</td><td>34</td></tr> <tr><td>12:00:00</td><td>1120</td><td>37</td></tr> <tr><td>13:00:00</td><td>1298</td><td>43</td></tr> <tr><td>14:00:00</td><td>1337</td><td>45</td></tr> <tr><td>15:00:00</td><td>1315</td><td>44</td></tr> <tr><td>16:00:00</td><td>1203</td><td>40</td></tr> <tr><td>17:00:00</td><td>880</td><td>29</td></tr> <tr><td>18:00:00</td><td>297</td><td>10</td></tr> <tr><td>19:00:00</td><td>404</td><td>13</td></tr> <tr><td>20:00:00</td><td>447</td><td>15</td></tr> <tr><td>Total</td><td>10241</td><td></td></tr> </tbody> </table> | Time | Monthly Total | Hourly Average | 09:00:00 | 179 | 6 | 10:00:00 | 743 | 25 | 11:00:00 | 1018 | 34 | 12:00:00 | 1120 | 37 | 13:00:00 | 1298 | 43 | 14:00:00 | 1337 | 45 | 15:00:00 | 1315 | 44 | 16:00:00 | 1203 | 40 | 17:00:00 | 880 | 29 | 18:00:00 | 297 | 10 | 19:00:00 | 404 | 13 | 20:00:00 | 447 | 15 | Total | 10241 | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 229 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 825 | 28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1256 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1446 | 48 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1619 | 54 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1711 | 57 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1590 | 53 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1452 | 48 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 1107 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 332 | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 403 | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 416 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 12376 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 194 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 627 | 20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 977 | 32 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1177 | 38 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1224 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1267 | 41 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1223 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1124 | 36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 779 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 241 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 414 | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 513 | 17 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 9760 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 234 | 8 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 809 | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1100 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1210 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1312 | 44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1313 | 44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1334 | 44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1195 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 900 | 30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 368 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 530 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 725 | 24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 11030 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 274 | 9 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 828 | 28 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1089 | 36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1351 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1457 | 49 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1465 | 49 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 17:00:00 | 1030 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 412 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 493 | 16 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 615 | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 11518 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 219 | 7 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 639 | 21 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 957 | 31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1222 | 39 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1390 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1336 | 43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1332 | 43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1294 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 947 | 31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 363 | 12 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 447 | 14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 549 | 18 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 10695 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Time | Monthly Total | Hourly Average | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 09:00:00 | 179 | 6 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10:00:00 | 743 | 25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11:00:00 | 1018 | 34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12:00:00 | 1120 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13:00:00 | 1298 | 43 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14:00:00 | 1337 | 45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15:00:00 | 1315 | 44 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16:00:00 | 1203 | 40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17:00:00 | 880 | 29 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18:00:00 | 297 | 10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19:00:00 | 404 | 13 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 20:00:00 | 447 | 15 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total | 10241 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Appendix 6

Opening Times – Arc21 councils

Opening Times at HRC's - arc21 Councils

| Council | Site | Summer | | | Winter | | |
|----------------------|-----------------------|-------------|-------------|-----|-------------|-------------|--|
| Antrim | Craigmore | | | | | | |
| | Newpark | Mon-Fri | 08:00-21:00 | | Mon-Fri | 08:00-21:00 | |
| | | Sat | 08:00-18:00 | | Sat | 08:00-18:00 | |
| | Crumlin | Mon-Fri | 09:00-21:00 | | Mon-Fri | 09:00-21:00 | |
| Sat | | 09:00-18:00 | | Sat | 09:00-18:00 | | |
| Ards | North Road | | | | | | |
| | Glen Link | Mon-Fri | 08:00-20:00 | | Mon-Fri | 08:00-16:30 | |
| | Railway Street | Sat | 08:00-16:00 | | Sat | 08:00-16:00 | |
| | Moss Road | | | | Sun | CLOSED | |
| Ballymena | Parsonage Road | | | | | | |
| | Waveney Road | | | | | | |
| | | Mon-Thur | | | Mon-Fri | 07:45-16:15 | |
| | | April | 07:45-18:30 | | Sat | 07:45-16:00 | |
| | | May | 07:45-19:00 | | Sun | CLOSED | |
| | | June | 07:45-20:00 | | | | |
| | | July | 07:45-20:00 | | | | |
| | | August | 07:45-19:00 | | | | |
| | | September | 07:45-18:30 | | | | |
| | | | | | | | |
| | | Friday | 07:45-16:15 | | | | |
| | | Sat | 07:45-16:00 | | | | |
| Sun | CLOSED | | | | | | |
| Carrickfergus | Sullatober | | | | | | |
| | | Mon | 11:00-21:00 | | Mon | 11:00-16:00 | |
| | | Tues-Fri | 09:00-21:00 | | Tues-Fri | 09:00-16:00 | |
| | | Sat | 09:00-16:30 | | Sat | 09:00-16:30 | |
| Sun | | 09:00-16:30 | | Sun | 09:00-16:30 | | |
| Castlereagh | Comber Road | | | | | | |
| | Cregagh Road | Mon-Fri | 09:00-20:00 | | Mon-Fri | 09:00-17:00 | |
| | | Sat | 09:00-17:00 | | Sat | 09:00-17:00 | |
| Sun | | CLOSED | | Sun | CLOSED | | |
| Down District | Cloonagh Road | Mon-Thurs | 09:00-19:00 | | Mon-Fri | 09:00-18:00 | |
| | | Fri | 09:00-18:00 | | Sat | 09:00-17:00 | |
| | | Sat | 09:00-17:00 | | Sun | 12:00-16:00 | |
| | | Sun | 12:00-16:00 | | | | |
| | Drumanakelly Landfill | Mon-Thurs | 08:00-16:00 | | Mon-Thurs | 08:00-16:00 | |
| | | Fri | 08:00-15:00 | | Fri | 08:00-15:00 | |
| | | Sat | 08:00-12:30 | | Sat | 08:00-12:30 | |
| | | Sun | CLOSED | | Sun | CLOSED | |
| Larne | Redlands | | | | | | |
| | | Mon-Fri | 10:00-20:00 | | Mon-Fri | 10:00-18:00 | |
| | | Sat | 10:00-18:00 | | Sat | 10:00-16:00 | |
| | | Sun | 13:00-18:00 | | Sun | 13:00-16:00 | |
| | Glenarm | | | | | | |
| | | Mon-Fri | 14:00-20:00 | | Mon-Fri | 14:00-18:00 | |
| | | Sat | 14:00-18:00 | | Sat | 14:00-16:00 | |
| Sun | | 14:00-18:00 | | Sun | 14:00-16:00 | | |
| Lisburn City | Cutts | | | | | | |
| | Drumlough | Mon-Fri | 08:00-20:00 | | Mon-Fri | 08:00-17:30 | |
| Sat | | 08:00-17:30 | | Sat | 08:00-17:30 | | |
| Newtownabbey | Bruslee | | | | | | |
| | | Mon-Fri | 08:30-20:30 | | Mon-Fri | 08:30-17:00 | |
| | | Sat | 08:30-17:00 | | Sat | 08:30-17:00 | |
| Sun | | 08:30-17:00 | | Sun | 08:30-17:00 | | |
| North Down | Balloo Avenue | | | | | | |
| | | Mon-Fri | 08:00-20:00 | | Mon-Fri | 08:00-17:00 | |
| | | Sat | 09:00-18:00 | | Sat | 09:00-17:00 | |
| Sun | | 09:00-18:00 | | Sun | 09:00-17:00 | | |

Appendix 7
Proposed Shift Patterns

Proposed - Option 1
SHIFT PATTERNS FOR RS & RO
 (Recycling Supervisor & Recycling Operative)
 WINTER SHIFT 1ST OCT - 31ST MAR

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|----------------|-------|----------------|-------|
| Sunday | OFF | | 11.45am-5.15pm | 5.5 |
| Monday | 10.45am-5.45pm | 7 | 8.15am-3.15pm | 7 |
| Tuesday | 8.15am-5.45pm | 9.5 | OFF | |
| Wednesday | 8.15am-1.15pm | 5 | 9.45am-5.45pm | 8 |
| Thursday | OFF | | 8.15am-5.45pm | 9.5 |
| Friday | 10.45am-5.45pm | 7 | 8.15am-3.15pm | 7 |
| Saturday | 8.45am-5.15pm | 8.5 | OFF | |
| | | 37 | | 37 |

SUMMER SHIFT 1ST APRIL - 30TH SEPT

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|----------------|-------|----------------|-------|
| Sunday | OFF | | 11.45am-5.15pm | 5.5 |
| Monday | 10.45am-5.45pm | 7 | 8.15am-3.15pm | 7 |
| Tuesday | 8.15am-5.45pm | 9.5 | OFF | |
| Wednesday | 8.15am-3.15pm | 7 | 12.15pm-8.15pm | 8 |
| Thursday | OFF | | 8.15am-5.45pm | 9.5 |
| Friday | 12.45pm-5.45pm | 5 | 8.15am-3.15pm | 7 |
| Saturday | 8.45am-5.15pm | 8.5 | OFF | |
| | | 37 | | 37 |

proposed Site opening times

1ST OCT - 31ST MAR

Monday - Friday 8.30am - 5.30pm

Saturday 9am - 5pm

Sunday 12pm - 5pm

1 APR - 30 SEP

Monday 8.30am - 5.30pm

Tuesday 8.30am - 5.30pm

Wednesday 8.30am - 8pm

Thursday 8.30am - 5.30pm

Friday 8.30am - 5.30pm

Saturday 9am - 5pm

Sunday 12pm - 5pm

Proposed Option 2

SHIFT PATTERNS FOR RS & RO (Recycling Supervisor & Recycling Operative) WINTER SHIFT 1ST OCT - 31ST MAR

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|----------------|-------|----------------|-------|
| Sunday | OFF | | 11.45am-5.15pm | 5.5 |
| Monday | 10.45am-5.45pm | 7 | 8.15am-3.45pm | 7.5 |
| Tuesday | 8.15am-5.45pm | 9.5 | OFF | |
| Wednesday | 8.15am-1.15pm | 5 | 10.15am-5.45pm | 7.5 |
| Thursday | OFF | | 8.15am-5.45pm | 9.5 |
| Friday | 10.45am-5.45pm | 7 | 8.15am-3.15pm | 7 |
| Saturday | 8.45am-5.15pm | 8.5 | OFF | |
| | | 37 | | 37 |

SUMMER SHIFT 1ST APRIL - 30TH SEPT

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|----------------|-------|----------------|-------|
| Sunday | OFF | | 11.45am-5.15pm | 5.5 |
| Monday | 10.45am-5.45pm | 7 | 8.15am-3.15pm | 7 |
| Tuesday | 8.15am-5.45pm | 9.5 | OFF | |
| Wednesday | 8.15am-1.15pm | 5 | 12.15pm-8.15pm | 8 |
| Thursday | OFF | | 8.15am-5.45pm | 9.5 |
| Friday | 1.15pm-8.15pm | 7 | 8.15am-3.15pm | 7 |
| Saturday | 8.45am-5.15pm | 8.5 | OFF | |
| | | 37 | | 37 |

Proposed Site Opening Times

1ST OCT - 31ST MAR

Monday - Friday 8.30am - 5.30pm
 Saturday 9am - 5pm
 Sunday 12pm - 5pm

1 APR - 30 SEP

Monday 8.30am - 5.30pm
 Tuesday 8.30am - 5.30pm
 Wednesday 8.30am - 8pm
 Thursday 8.30am - 5.30pm
 Friday 8.30am - 8pm
 Saturday 9am - 5pm
 Sunday 12pm - 5pm

Proposed Option 3

SHIFT PATTERNS FOR RS & RO
(Recycling Supervisor & Recycling Operative)
WINTER SHIFT 1ST OCT - 31ST MAR

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|----------------|-------|----------------|-------|
| Sunday | OFF | | 11.45am-5.15pm | 5.5 |
| Monday | 10.45am-5.45pm | 7 | 8.15am-3.45pm | 7.5 |
| Tuesday | 8.15am-5.45pm | 9.5 | OFF | |
| Wednesday | 8.15am-1.15pm | 5 | 10.15am-5.45pm | 7.5 |
| Thursday | OFF | | 8.15am-5.45pm | 9.5 |
| Friday | 10.45am-5.45pm | 7 | 8.15am-3.15pm | 7 |
| Saturday | 8.45am-5.15pm | 8.5 | OFF | |
| | | 37 | | 37 |

SUMMER SHIFT 1ST APRIL - 30TH SEPT

| | SHIFT 1 | HOURS | SHIFT 2 | HOURS |
|-----------|---------------|-------|----------------|-------|
| Sunday | OFF | | 11.45am-5.15pm | 5.5 |
| Monday | 1.15pm-8.15pm | 7 | 8.15am-3.15pm | 7 |
| Tuesday | 8.15am-5.45pm | 9.5 | OFF | |
| Wednesday | 8.15am-1.15pm | 5 | 12.15pm-8.15pm | 8 |
| Thursday | OFF | | 8.15am-5.45pm | 9.5 |
| Friday | 1.15pm-8.15pm | 7 | 8.15am-3.15pm | 7 |
| Saturday | 8.45am-5.15pm | 8.5 | OFF | |
| | | 37 | | 37 |

proposed Site opening times

1ST OCT - 31ST MAR

Monday - Friday 8.30am - 5.30pm

Saturday 9am - 5pm

Sunday 12pm - 5pm

1 APR - 30 SEP

Monday 8.30am - 8.00pm

Tuesday 8.30am - 5.30pm

Wednesday 8.30am - 8.00pm

Thursday 8.30am - 5.30pm

Friday 8.30am - 8.00pm

Saturday 9am - 5pm

Sunday 12pm - 5pm

**Proposed - Option
Recycling Operative (Part- time)**

WINTER HOURS 1ST OCT - 31ST MAR

| | WEEK 1 | HOURS | WEEK 2 | HOURS |
|-----------|-----------------|-------|------------------|-------|
| Sunday | | | 11.45am - 5.15pm | 5.5 |
| Monday | | | | |
| Tuesday | | | | |
| Wednesday | | | | |
| Thursday | | | | |
| Friday | | | | |
| Saturday | 8.45am - 5.15pm | 8.5 | | |
| | | 8.5 | | 5.5 |

SUMMER HOURS 1ST APRIL - 30TH SEPT

| | WEEK 1 | HOURS | WEEK 2 | HOURS |
|-----------|-----------------|-------|------------------|-------|
| Sunday | | | 11.45am - 5.15pm | 5.5 |
| Monday | | | | |
| Tuesday | 2.15pm - 5:45pm | 3.5 | | |
| Wednesday | | | | |
| Thursday | | | 2:15pm - 5:45pm | 3.5 |
| Friday | | | | |
| Saturday | 8.45am - 5.15pm | 8.5 | | |
| | | 12 | | 9 |

PROPOSED AREA RECYCLING OFFICERS SHIFT SYSTEM - Option 1

WINTER ROTA

| | SHIFT 1 | Hours |
|-----------|-----------|-------|
| Sunday | 1145-1715 | 5.5 |
| Monday | 0815-1615 | 8 |
| Tuesday | RD | 0 |
| Wednesday | 0945-1745 | 8 |
| Thursday | 0945-1745 | 8 |
| Friday | 0815-1545 | 7.5 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 2 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 3 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1745 | 7.5 |
| Tuesday | 1015-1745 | 7.5 |
| Wednesday | 0915-1645 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 4 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1645 | 6.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1515 | 7 |
| Thursday | RD | 0 |
| Friday | 1015-1745 | 7.5 |
| Saturday | 0845-1715 | 8.5 |
| Hours | | 37 |

Winter Rota 1st October - 31st March

SUMMER ROTA

| | SHIFT 1 | Hours |
|-----------|-----------|-------|
| Sunday | 1145-1715 | 5.5 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | RD | 0 |
| Wednesday | 1215-2015 | 8 |
| Thursday | 945-1745 | 8 |
| Friday | 945-1745 | 8 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 2 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 3 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1745 | 7.5 |
| Tuesday | 1015-1745 | 7.5 |
| Wednesday | 1015-1745 | 7.5 |
| Thursday | 1015-1745 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 4 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1045-1745 | 7 |
| Tuesday | 1045-1745 | 7 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | RD | 0 |
| Friday | 1045-1745 | 7 |
| Saturday | 0845-1715 | 8.5 |
| Hours | | 37 |

Summer Rota 1st April - 30th September

PROPOSED AREA RECYCLING OFFICERS SHIFT SYSTEM - Option 2

WINTER ROTA

| | SHIFT 1 | Hours |
|-----------|-----------|-------|
| Sunday | 1145-1715 | 5.5 |
| Monday | 0815-1615 | 8 |
| Tuesday | RD | 0 |
| Wednesday | 0945-1745 | 8 |
| Thursday | 0945-1745 | 8 |
| Friday | 0815-1545 | 7.5 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 2 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 3 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1745 | 7.5 |
| Tuesday | 1015-1745 | 7.5 |
| Wednesday | 0915-1645 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 4 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1645 | 6.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1515 | 7 |
| Thursday | RD | 0 |
| Friday | 1015-1745 | 7.5 |
| Saturday | 0845-1715 | 8.5 |
| Hours | | 37 |

Winter Rota 1st October - 31st March

SUMMER ROTA

| | SHIFT 1 | Hours |
|-----------|-----------|-------|
| Sunday | 1145-1715 | 5.5 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | RD | 0 |
| Wednesday | 1215-2015 | 8 |
| Thursday | 945-1745 | 8 |
| Friday | 945-1745 | 8 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 2 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 3 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1745 | 7.5 |
| Tuesday | 1015-1745 | 7.5 |
| Wednesday | 1015-1745 | 7.5 |
| Thursday | 1015-1745 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 4 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1045-1745 | 7 |
| Tuesday | 1045-1745 | 7 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | RD | 0 |
| Friday | 1315-2015 | 7 |
| Saturday | 0845-1715 | 8.5 |
| Hours | | 37 |

Summer Rota 1st April - 30th September

PROPOSED AREA RECYCLING OFFICERS SHIFT SYSTEM - Option 3

WINTER ROTA

| | SHIFT 1 | Hours |
|-----------|-----------|-------|
| Sunday | 1145-1715 | 5.5 |
| Monday | 0815-1615 | 8 |
| Tuesday | RD | 0 |
| Wednesday | 0945-1745 | 8 |
| Thursday | 0945-1745 | 8 |
| Friday | 0815-1545 | 7.5 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 2 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 3 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1745 | 7.5 |
| Tuesday | 1015-1745 | 7.5 |
| Wednesday | 0915-1645 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 4 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1645 | 6.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1515 | 7 |
| Thursday | RD | 0 |
| Friday | 1015-1745 | 7.5 |
| Saturday | 0845-1715 | 8.5 |
| Hours | | 37 |

Winter Rota 1st October - 31st March

SUMMER ROTA

| | SHIFT 1 | Hours |
|-----------|-----------|-------|
| Sunday | 1145-1715 | 5.5 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | RD | 0 |
| Wednesday | 1215-2015 | 8 |
| Thursday | 945-1745 | 8 |
| Friday | 945-1745 | 8 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 2 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 0815-1545 | 7.5 |
| Tuesday | 0815-1545 | 7.5 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | 0815-1545 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 3 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1015-1745 | 7.5 |
| Tuesday | 1015-1745 | 7.5 |
| Wednesday | 1015-1745 | 7.5 |
| Thursday | 1015-1745 | 7.5 |
| Friday | 0815-1515 | 7 |
| Saturday | RD | 0 |
| Hours | | 37 |

| | SHIFT 4 | Hours |
|-----------|-----------|-------|
| Sunday | RD | 0 |
| Monday | 1315-2015 | 7 |
| Tuesday | 1045-1745 | 7 |
| Wednesday | 0815-1545 | 7.5 |
| Thursday | RD | 0 |
| Friday | 1315-2015 | 7 |
| Saturday | 0845-1715 | 8.5 |
| Hours | | 37 |

Summer Rota 1st April - 30th September